CHAPTER I

INTRODUCTION

The Background, Problem Statement, Final Project Objectives, Scope and Limitations, Final Project Methodology, and Final Project Outline are all explained in the Introduction.

1.1 Background

E-food is an online application designed for the buying and selling of various dishes, particularly Indonesian specialties. It is often referred to as a food ordering application. Each server can only be used by one restaurant, meaning that if another restaurant wishes to integrate the application into their establishment, they are required to purchase the entire application.

Indonesia's history includes a period of colonization by several countries for many centuries. One of the reasons for this colonization was the desire to obtain the abundant spices found in Indonesia. These spices were highly sought after due to their exceptional quality. Indonesian spices are considered among the finest in the world, and their incorporation into dishes enhances their flavors significantly. The exceptional taste resulting from the use of these world-class spices has contributed to the acceptance of Indonesian cuisine by people from other nations.

Indonesian traditional cuisine encompasses a wide range of dishes originating from various regions across the country. The recipes and cooking techniques used in these traditional culinary delights have been passed down from one generation to the next. Each region's traditional cuisine boasts unique

characteristics, flavors, and tastes. There is no definitive reference that can provide an exact count of the diverse range of traditional culinary delights found in Indonesia.

Numerous restaurants specialize in serving Indonesian specialties. Therefore, E-food is a website-based application that can be utilized by any restaurant. This application will offer three user access roles: restaurant owners, kitchen staff or customer service, and customers. The website will feature various functionalities to enhance user experience, such as a chat feature for customers to communicate with the kitchen, sorting options, and estimated preparation times for each item.

1.2 Problem Statement

Based on the background above, below are the problem stated:

- 1. How to make a website so customers can order food and drinks until it's finished?
- 2. How to make a website to bring up the estimated time of making orders from customers?
- 3. How to make a website so that customers and customer service can chat?
- 4. How to make a website so that you can sort food and beverage menus based on certain criteria?

1.3 Objectives

To make it simpler for customers to see the expected time for cooking food or drinks based on what they requested, this final project intends to develop a web-based application. Additionally, users can utilize the bubble sort method to filter the food and beverage menu to see only the items that suit them. Customers can also make purchases on this website through the payment process. There will be a chat option on the customer service and customer pages so that people may ask each other questions about lines or anything else.

1.4 Scope and Limitations

1.4.1 Scope

This final project will focus on developing a website so that it can:

- 1. Show estimate time of making an order
- 2. Register and Login to system
- 3. Filter menu using bubble sort
- 4. Order Product until payment
- 5. Online chat between customer and customer service

1.4.2 Limitations

The limitation of this web based application are:

- 1. This web cannot using gris and bank virtual account for payment
- 2. The chat app will not use encrypt and decrypt
- 3. User cannot change the password

1.5 Project Methodology

Rapid application development (RAD) is an agile project management technique that is quite common in the creation of software applications. The advantage of this RAD method approach is the quick turnaround on projects, which makes it a desirable choice for professionals working in hectic situations like software application development. This quick pace was made feasible by RAD's emphasis on cutting down on the planning stage and increasing application prototyping. The diagram of the RAD is shown in figure 1.1.

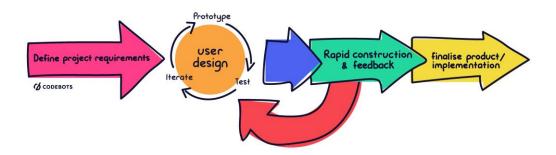


Figure 1. 1 Rapid Application Design (RAD) Diagram.

RAD have 4 main phase, here the phase:

1. Requirement Phase.

In comparison to other project management approaches, the planning phase is summarized; it is a crucial stage for the project's final success. In this phase, communication between the developer, client, and team members establishes the project's goals, development budget, timeframe, and expectations, as well as any existing or anticipated problems that must be resolved. and many other elements.

2. User Design.

Users can test every product prototype at every level to ensure that it meets their expectations, just like custom software development. Prototypes are created by developers, tested by clients, and then discussed among all parties to determine what works and what doesn't. With this approach, designers have the flexibility to make model adjustments until they arrive at a satisfying design. To ensure that nothing potentially slips through the cracks, software developers and clients both learn from experience.

3. Construction.

The prototypes and beta systems from phase two are transformed into functional models in step three. Developers can thus create a final working model much more quickly than they could if they used a conventional project management methodology.

4. Finalise.

Phase 4 This entails educating users, converting data, testing, and implementing the new system. All final modifications are made while the coder and customer are continuously checking for faults in the system.

1.6 Final Project Outline

There's 7 chapter in this final report :

1. Chapter I: Introduction

Describes the initial steps that must be taken before moving on to the creation of the prototype and finishing the application. The information and introduction to the author's ultimate endeavor are the goals of this first

chapter. includes a background section, a problem formulation section, final project objectives, a scope and limitation section, a final project methodology section, and a final project outline..

2. Chapter II: Literature Review

This second chapter will describe the theories and concepts the writers used to construct a web-based meal-ordering system. It consists of an algorithm, a greedy algorithm for estimating how long things will take, an algorithm for sorting data using bubbles, a library called SignalR for building chat features, and related jobs.

3. Chapter III: System Analysis

It uses examples and analysis to explain how the author's system is implemented in its components. Consists of the following: Software Hardware Requirements, Use Case Diagrams, Functional Analysis, Development Process Analysis, and System Overview.

4. Chapter IV: System Design

System Design or chapter four explains how the system works, system flow, and system interface design. Consists of User Interface Design sketches and Class diagrams.

5. Chapter V: System Implementation

System Implementation or chapter five explains how the process of implementing and developing a web-based food order is. Consists of User Interface and Application Details.

6. Chapter VI: System Testing

System Testing or chapter six explains how this web-based food order application runs in a test environment. Consists of Test Environment and Test summary.

7. Chapter VII: Conclusion and Future Works

The Conclusion and Future Works explain the summary of the Final Project result and possible future works for development of this project.

CHAPTER II

LITERATURE REVIEW

Collection of ideas and theories that helped the author develop final

project. The Algorithm, Greedy Algorithm, Bubble Sort Algorithm, SignalR

Library, Real Time Chat, Estimate Time, and Remark will all be explained in this

chapter.

2.1 Algorithm

The algorithm is attributed to Abu Ja'far Muhammad Ibn Musa Al-

Khuwarizmi, a well-known Arabic author. Westerners who read the word AL-

Khuwarizme do so using algorithms. The book "titled Kitab Al Jabar Wal-

Muqabala" by Abu Ja'far Muhammad Ibn Musa Al-Khuwarizmi contains a root

word from "Algebra" (Algebra). The word algorithm becomes the word

algorithm because it is frequently confused with arithmetic.[1]

An algorithm is defined as a sequence or a path used in computational or

systematic problem-solving. An algorithm is frequently considered logic when

choosing which program to write in programming activities. According to a

different point of view, an algorithm is defined as a calculation, an operation, or a

process that a computer is supposed to follow. In other words, a set of logical

configurations that are used to solve a problem and are by a specific system are

referred to as an algorithm. Below is an example of one of the well-known

algorithms, namely the narrative algorithm:

Example : Graduation_student Algorithm, for instance.

8

The date is presented with the student's name and grade, which is a problem. The student will be deemed successful if their score is 60 or better. The student is classified as failing if their score is lower than 60.

The algorithm is as follows: read the name and grades of the student. If the value is more than or equal to 60, the statement succeeds; otherwise, it fails. Include your name and a brief description. [2]

2.2 Greedy Algorithm

A greedy method is a well-known approach to resolving various issues to optimize (minimize or maximize) particular objective functions. The greedy method is a controlled search strategy that chooses the next state to achieve the most significant improvement in the value of some measure, which may or may not be the objective function. Numerous contemporary heuristics or algorithms have recently been introduced in the literature, and multiple types of enhanced greedy algorithms have also been proposed. The foundation of many Metaheuristics, including genetic algorithms and simulated annealing, is a greedy strategy.

A search tree, like the one in Fig 2.1, can be used to illustrate how the BG method is represented. A partial solution is represented by each node in the search tree, and the addition of a candidate choice to an existing partial solution is represented by a line connecting two nodes.

As a result, the leaf nodes at the end of the tree represent finished solutions.

The level 1 black circle in Fig 2.1 indicates an initial partial solution. The current partial solution at level 2 has four candidate options represented by four nodes. Each node's promise should be assessed to choose the best one. The second node with the largest benefit (the grey circle at level 2) is selected after using an evaluation function. The sub-problem and partial answer are then adjusted appropriately.

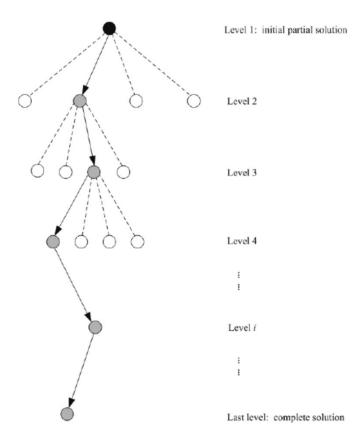


Figure 2. 1 Greedy Algorithm Tree

Efficiency and simplicity of implementation are two key characteristics of the greedy technique that contribute to its popularity. Even though it is straightforward, the BG method is highly effective and occasionally results in the best possible answer to an optimization problem. For issues like the fractional knapsack problem, the minimum spanning tree issue, and the activity selection

problem, BG An algorithm can arrive at the best option by making a sequence of greedy decisions. A trait is shared by all of these problems for which the BG method can produce an optimal solution: the optimal solution to the main problem includes optimal solutions to its subproblems.[3]

2.3 Bubble Sort Algorithm

One of these and the easiest sorting algorithms in terms of understanding and use is the bubble sort algorithm. This algorithm's concept is comparing each element array again and swapping them if the order is incorrect.

Until it no longer needs to be changed, the components will continue to be compared. Algorithms A class of comparison sorting algorithms covers this. Because operations between elements use comparisons, here's an example image of the bubble sort algorithm

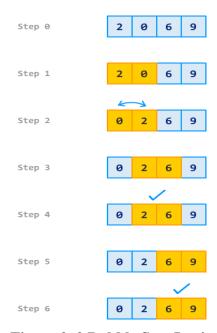


Figure 2. 2 Bubble Sort Logic

Because it causes smaller or larger entries to "Bubble" from the top of the elements dataset to find their proper position, the bubble sort method gets its name. Bubble sort's strongest point is how straight forward it is.[4]

2.4 SignalR Library

Microsoft created the library function called SignalR to help developers create real-time Chat. The main applications of SignalR principles include dashboards used mostly in businesses, weather forecasts, and social media applications. It primarily consists of the Javascript and Asp.net components necessary for successful server-to-client communication. Push content operations are mainly employed when the client has to be updated regularly. Between the server and client in SignalR, a persistent connection is created. In contrast to the HTTP request-response model, SignalR keeps the connection open.

Real-time functionality is when a user is updated as soon as new information becomes available on the server. Most of the time, Real-time functionality was only partially incorporated in earlier programs, as evident in several. When data is available in the server buffer, the real-time capability enables the user to receive it immediately. When using a website's real-time functionality, the user gets new updates directly from the server without reloading the page.

The server end and client end has several levels, but in outline they have the same list as below:

- 1. Hub API
- 2. Persistent Connection API
- 3. In Transport Layer:

- Web socket module

- Server sent event module

- Forever frame module

- Long polling module.

[5]

2.5 Estimate Time

Informatics advancements have led to a change in technology utilization from basic to more advanced. information. For the business to later market and sell its products at competitive pricing with its rivals. Because, generally speaking, the company's primary objective is to turn a profit.

PT Hasil Raya Industries, a manufacturer, produce packaging bottles. Due to the large number of order bottles, customers also require a scheduled time to receive them. This and production management go hand in hand. As a result, the author develops a system to estimate when a product will be finished. This can help production management make decisions more quickly.

Processing sales data to see and obtain the appropriate time estimate. No matter when the customer orders will be finished, the industry can anticipate the time required to accomplish them by processing this sales data. in this case, the time estimation is made using the naive bayes algorithm, the formula can be seen below:[6]

$$P(H|X) = P(X|H).P(H)$$

$$P(X)$$

Formula 1 Naïve Bayes Formula

Whereas in the case that E-food working on, E-food use a greedy algorithm to calculate the estimated time. The formula can be seen below:

```
X = 0
IF Total Ongoing Order > Station Kitchen Quantity
Y = Total Ongoing Order - Station Kitchen Quantity
X = Item Production Estimate Time * Y
(NB : The number of orders that have not been made multiplied by the estimated time for each item to be made)
Delivery Time = (Item Quantity / Number Of Cook) * Item Production Estimate Time + X
```

Formula 2 Estimate Time Using Linear Equation

In E-food use this calculation to estimate the cost of customer orders for food or beverages. The database extracts the value of the total outstanding order, station kitchen, and product estimation time. Additionally, the input determines the value for the quantity and number of chefs. Then the formula's output will be stored in the database as a DateTime. The DateTime will only be shown as an estimate of an hour in the views of the client area.

2.6 Related Work

2.6.1 Mie Gacoan

An Indonesian restaurant called Mie Gacoan serves meals. Mie Gacoan business was established in early 2016 in Malang and is a PT Pesta Pora Abadi subsidiary. In 2021, or five years later, Mie Gacoan will have 54 outlets in Indonesia. These shops are spread across Indonesia, and most branches are in East Java and Central Java. Currently, Mie Gacoan is creating a custom app for ordering food.

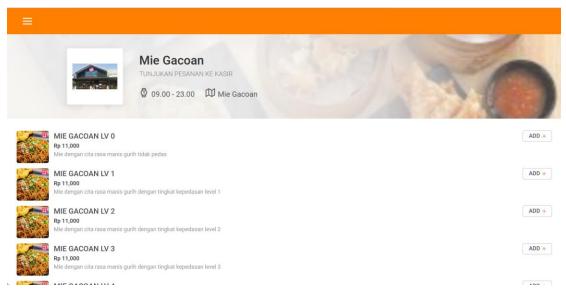


Figure 2. 3 Mie Gacoan Interface

2.7 Comparison Overview with Related Work

Table 2. 1 Comparison between E-Food with Mie Gacoan System

| Feature | E-Food | Mie Gacoan System |
|-------------------------|--------|-------------------|
| Login and Register | YES | NO |
| Order Food and Beverage | YES | YES |
| Add to cart | YES | YES |
| Bubble sort | YES | NO |
| Payment Online | YES | NO |
| History Order | YES | NO |
| Estimate time | YES | NO |
| Chat | YES | NO |

CHAPTER III SYSTEM ANALYSIS

This chapter contains a description of the program features and an analysis of their behavior to meet the essential requirements of this project. This system analysis chapter describes how the application works based on the goals of the program. This chapter consists of a system overview, functional analysis, use case diagrams, use case descriptions, comparative work overviews, Swimlane diagrams, and software and hardware requirements.

3.1 System Overview

This project aims to create a food ordering website using a sorting algorithm for food recommendations according to the criteria. and use the Greedy Algorithm as well for estimating the finished time of the food. Made this website need **visual studio** as tools and **asp.net mvc** as a framework and for the database used **sql server management studio**.

3.2 Function Analysis

Table 3. 1 Table of Function Description

| No | Name | Function Description |
|----|-----------------|--|
| 1 | Register | Allow User to register their account |
| 2 | Login Pages | Allow User, Customer Service, And Owner sign in to the website |
| 3 | Forgot Password | Allow User to reset their password |

| 4 | Menu Page | Allow User to see the menu in | |
|----|---------------------|--|--|
| | | restaurant | |
| 5 | Category List | Allow User to see the list of category | |
| | | from each menu | |
| 6 | Menu List | Allow the User to see and sort menu | |
| | | in the restaurant based on the price | |
| | | and estimated time of each menu also | |
| | | add to cart | |
| 7 | Cart Page | Allow User to edit and delete some | |
| | | menu in Cart and see items that have | |
| | | been added to the cart | |
| 8 | Account Page | Allow User to see information about | |
| | | the account | |
| 9 | History Order Pages | Allow Customer Service and Owner | |
| | | to see what orders have been | |
| | | delivered | |
| 10 | Current Order Pages | Allow Customer service and owner | |
| | | to see and updated the status for | |
| | | orders have recently entered and | |
| | | Allow Users to see what they order | |
| | | with Greedy Algorithm | |
| 11 | Payment | Allow User to pay the total amount | |
| | | of ordered item | |
| 12 | Payment Page | Allow Owner to change the payment | |
| | | method | |
| 13 | Categories Page | Allow Owner to add and edit the | |
| | | categories of dishes | |
| 14 | Menulist Page | Allow Owner to add and edit new | |
| | | menu of dishes | |
| 15 | Reports Page | Allow owner to see income per day | |
| | | and per month | |
| 16 | Chat Page | Allow Users and Customer Service | |
| | | to chat directly for asking the order | |
| 17 | Analytic Page | Allow the Owner to see a chart of the | |
| | | number of orders per month eachyear | |
| | * | • | |

| 18 | Logout | Allow User, Customer Service, and | |
|----|--------|------------------------------------|--|
| | | Owner to sign out from the website | |

3.3 Use Case Diagram

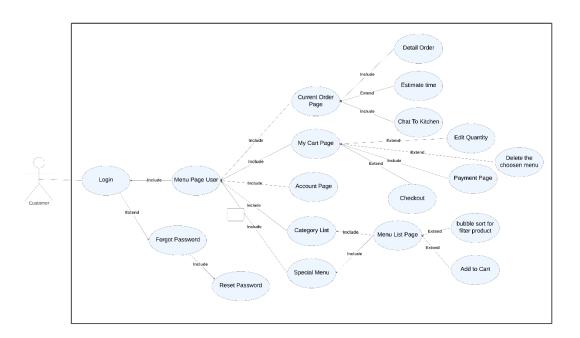


Figure 3. 1 Customer Use Case Diagram

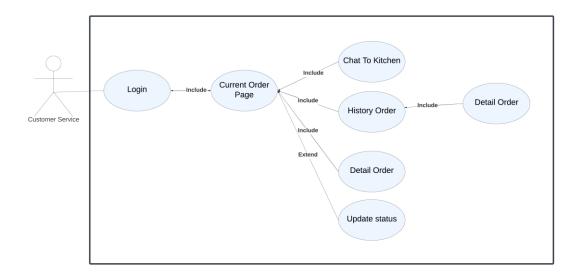


Figure 3. 2 Customer Service Use Case Diagram

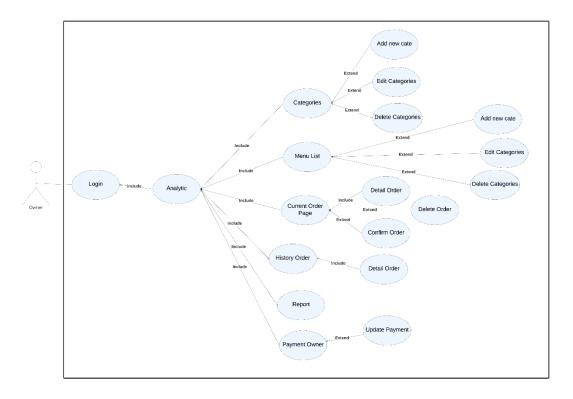


Figure 3. 3 Owner Use case Diagram

3.4 Use Case Narrative

Table 3. 2 Use Case Narrative for "Access Register Page"

| Use Case Name | Access Register Page | | |
|--------------------------------|--|-----------------|--|
| Use Case ID | UCID-01 | | |
| Priority | High | High | |
| Primary Business Actor | User/Customer | User/Customer | |
| Primary System Actor | System | | |
| Other Participating Actor | None | | |
| Precondition | All User/Customer Must Have Account To Login | | |
| Trigger | The User Click On Register Button | | |
| Typical Course of Event | Action User | System Response | |

| Post Condition | Register Success | |
|----------------|-------------------------|------------------------|
| | | to the database system |
| | | Step 4: Save the data |
| | password | |
| | name, Username, and | |
| | Step 3: Input Full | |
| | | register is displayed |
| | | Step 2: The modal of |
| | button | |
| | create an account | |
| | Step 1: User will click | |

Table 3. 3 Use Case Narrative for "Access Login Page"

| Use Case Name | Access Login Page | | |
|---------------------------|---------------------------------|----------|--|
| Use Case ID | UCID-02 | | |
| Priority | High | High | |
| Primary Business Actor | User, Customer Service, And Own | er | |
| Primary System Actor | System | | |
| Other Participating Actor | None | | |
| Precondition | All User Must Have Account | | |
| Trigger | The User Click On Login Button | | |
| Typical Course of Event | Action User System | Response | |
| | Step 1: Fill the | | |
| | username and | | |

| | password to login | |
|----------------|---|---|
| | password to login | Step 2: System Approve if password is correct redirect to menu page, and return to login page if username or password false. |
| | Step 3: Re-Fill the textbox of Username | Taise. |
| | and password to login | |
| | | Step 4: Re-approved the password and username if true and |
| | | redirect to Menu page |
| Post Condition | The user has been redirect to the Menu page | |

Table 3. 4 Use Case Narrative for "Access Forgot Password Page"

| Use Case Name | Access Forgot Password Page |
|------------------------|-----------------------------|
| | |
| Use Case ID | UCID-03 |
| Priority | Medium |
| Primary Business Actor | User |
| Primary System Actor | System |

| Other Participating Actor | None | |
|---------------------------|--|-------------------------|
| Precondition | The user is on the login p | page and have email |
| Trigger | The User Click On Forgot password link and fill the email for reset password | |
| Typical Course of Event | Action User | System Response |
| | Step 1: The user | |
| | access the login page | |
| | | Step 2: The system |
| | | will display login page |
| | Step 3: The user click | |
| | forgot password | |
| | | Step 4: The system |
| | | will display forgot |
| | | password page |
| | Step 5: The user fill | |
| | their email in the | |
| | textbox | |
| | | Step 6: The system |
| | | will send the email for |
| | | reset password |
| | Step 7: User fill the | |
| | new password and | |
| | save it | |
| | | Step 8: The password |
| | | will updated in |
| | | database |

| Post Condition | The user has been redirect to the Login page | |
|----------------|--|--|
| | | |

Table 3. 5 Use Case Narrative for "Access Menu Page"

| Use Case Name | Access Menu Page | | |
|--------------------------------|---|--------------------------|--|
| Use Case ID | UCID-04 | UCID-04 | |
| Priority | Low | Low | |
| Primary Business Actor | User/Customer | | |
| Primary System Actor | System | | |
| Other Participating Actor | None | | |
| Precondition | User/Customer must login first to access page | | |
| Trigger | After attempt login success | | |
| Typical Course of Event | Action User | System Response | |
| | | Step 1: Show the special | |
| | | menu and category list | |
| Post Condition | The user accesses the Menu page | | |

Table 3. 6 Use Case Narrative for "Access Menu List Page"

| Use Case Name | Access Menu List Page |
|---------------------------|-----------------------|
| Use Case ID | UCID-05 |
| Priority | Moderate |
| Primary Business Actor | User/Customer |
| Primary System Actor | System |
| Other Participating Actor | None |

| Precondition | User/Customer must Che | oose one of the category |
|-------------------------|---------------------------------|--------------------------|
| recondition | list in menu page | |
| Trigger | Click one category in menu page | |
| Typical Course of Event | Action User | System Response |
| | Step 1: User click one | |
| | category in menu page | |
| | | Step 2: System will |
| | | bring user/customer to |
| | | the menu list page |
| | Step 3: User click the | |
| | filter product and | |
| | filtered by any option | |
| | which the filter using | |
| | bubble sort algorithm | |
| | | Step 4: The menu has |
| | | been filtered based on |
| | | the options selected by |
| | | the user/customer |
| | Step 5: User click the | |
| | add to cart button | |
| | | Step 6: Modal will |
| | | displayed, and button |
| | | yes clicked, item will |
| | | added to my cart. |
| Post Condition | Add to cart succesfull an | d redirect to menu page |

Table 3. 7 Use Case Narrative for "Access Cart Page"

| Use Case Name | Access Cart Page | |
|---------------------------|---------------------------|--------------------------|
| Use Case ID | UCID-06 | |
| Priority | Moderate | |
| Primary Business Actor | User/Customer | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | User/Customer has finish | ned the choosing menu in |
| rrecondition | menu list | |
| Trigger | Click the my cart in head | ler menu |
| Typical Course of Event | Action User | System Response |
| | Step 1: User click my | |
| | cart menu in header | |
| | | Step 2: The menu |
| | | which already choosen |
| | | by user will be |
| | | displayed here |
| | Step 3: User/customer | |
| | edit the quantity | |
| | | Step 4: The quantity |
| | | will be edited and the |
| | | value will saved to |
| | | temporary table in |
| | | database |

| | Step 5: User click the | |
|----------------|------------------------|--------------------------|
| | button pay | |
| | | Step 6: The modal will |
| | | be displayed, and the |
| | | user/customer will |
| | | have to fill in the some |
| | | data |
| D (G 111 | data entry is complete | , proceed to the user |
| Post Condition | payment page | |

Table 3. 8 Use Case Narrative for "Access Account Page"

| Use Case Name | Access Account Page | | |
|---------------------------|--|------------------------|--|
| Use Case ID | UCID-07 | UCID-07 | |
| Priority | Low | | |
| Primary Business Actor | User/Customer | | |
| Primary System Actor | System | | |
| Other Participating Actor | None | None | |
| Precondition | User/Customer already registered in database | | |
| Trigger | Click the Account page in header menu | | |
| Typical Course of Event | Action User | System Response | |
| | | Step 1: displays some | |
| | | personal data from the | |
| | | user | |
| Post Condition | The user/Customer accessed the Account Page | | |

Table 3. 9 Use Case Narrative for "Access History Order Page"

| Use Case Name | Access History Order Pa | ge |
|---------------------------|---|---|
| Use Case ID | UCID-08 | |
| Priority | Moderate | |
| Primary Business Actor | Owner and Customer Ser | rvice |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | User/Customer has finish order | hed the payment of their |
| Trigger | Click the history in head | er menu |
| Typical Course of Event | Action User | System Response |
| | Step 2: Owner or Customer Service click the detail button | Step 1: Show only order who has delivered status Step 3: Details of each food or drink order |
| | | from each user are displayed |
| Post Condition | Order finished, return to | main page |

Table 3. 10 Use Case Narrative for "Access Payment Page"

| Use Case Name | Access Payment Page | |
|---------------------------|--|---------------------------|
| Use Case ID | UCID-09 | |
| Priority | Moderate | |
| Primary Business Actor | User/Customer | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | User/Customer has finished the entry data for checkout | |
| Trigger | After entry the data for o | checkout, click the go to |
| 38 | payment button | |
| Typical Course of Event | Action User | System Response |
| | Step 1: entry the data | |
| | fot checkout and click | |
| | go to payment | |
| | | Step 2: The qr code |
| | | and some information |
| | | about transaction |
| | | purpose for payment |
| | | will be displayed |
| | Step 3: User/Customer | |
| | Click the upload | |
| | approval photo and | |
| | upload it | |
| | | Step 4: The approval |
| | | photo will be saved in |
| | | database and will |

| | | displayed in order |
|----------------|---------------------------|--------------------------|
| | | detail owner |
| | Step 5: User/Customer | |
| | click the cancel order | |
| | | Step 6: the data in |
| | | checkout table will be |
| | | reset and the stock will |
| | | reset too |
| Post Condition | Upload approval photo fi | nished and auto redirect |
| Post Condition | to current order for user | |

Table 3. 11 Use Case Narrative for "Access Current Order user Page"

| Use Case Name | Access Current Order List User Page | |
|---------------------------|--|-----------------|
| Use Case ID | UCID-10 | |
| Priority | High | |
| Primary Business Actor | User/Customer | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | User/Customer has finished the upload of approval picture | |
| Trigger | After upload approval photo, it will directly to this page, or user can click from header menu | |
| Typical Course of Event | Action User | System Response |
| | Step 1: User upload approval picture | |

| | | Step 2: History of the |
|----------------|--|----------------------------|
| | | order will displayed |
| | Step 3: User/Customer | |
| | click the detail button | |
| | | Step 4: Will open the |
| | | orderdetail page, |
| | | Details of each food or |
| | | drink order from each |
| | | user are displayed with |
| | | estimates time feature |
| | | using Greedy |
| | | Algorithm |
| | Step 5: User/Customer | |
| | click the chat button | |
| | | Step 6: it will directly |
| | | move to chat page of |
| | | user/customer |
| | the user/customer will cli | ick the chat button to ask |
| Post Condition | whether the order has been approved or not. or | |
| | maybe they ask whether their order has been | |
| | completed or not | |

Table 3. 12 Use Case Narrative for "Access Chat Page"

| Use Case Name | Access Chat Page |
|---------------|------------------|
| Use Case ID | UCID-11 |

| Priority | High | |
|---------------------------|---|---------------------------|
| Primary Business Actor | User/Customer and Customer Service | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| | User/Customer goes to | order details in current |
| Precondition | order page. And for cus | tomer service if there is |
| | already an incoming mes | sage from the customer |
| Trigger | User/Customer service | and Customer service |
| Trigger | click the button chat | |
| Typical Course of Event | Action User | System Response |
| | Step 1: User click the | |
| | button chat | |
| | | Step 2: The chat and |
| | | history of the chat will |
| | | displayed |
| | Step 3: User/Customer | |
| | or Customer Service | |
| | type the message and | |
| | sended | |
| | | Step 4: The new chat |
| | | will be appear in the |
| | | display chat real time |
| Post Condition | User/Customer and Customer Service Accessed the chat page | |
| 1 ost Condition | | |

Table 3. 13 Use Case Narrative for "Current Order Owner And Customer Service"

| | Access Current Order List | Access Current Order List Owner and Customer | |
|---------------------------|--|--|--|
| Use Case Name | Service Page | | |
| Use Case ID | UCID-12 | | |
| Priority | High | High | |
| Primary Business Actor | Owner and Customer Service | | |
| Primary System Actor | System | | |
| Other Participating Actor | None | | |
| D., | User/Customer has finished payment and upl | | |
| Precondition | of approval picture | | |
| Telegram | Owner and Customer | Service can click | |
| Trigger | Order/Recent Order List in header menu | | |
| Typical Course of Event | Action User | System Response | |
| Typical Course of Event | | System Response | |
| Typical Course of Event | Step 1: Owner or | System Response | |
| Typical Course of Event | | System Response | |
| Typical Course of Event | Step 1: Owner or | System Response | |
| Typical Course of Event | Step 1: Owner or Customer Service Click | Step 2: recent order | |
| Typical Course of Event | Step 1: Owner or Customer Service Click | | |
| Typical Course of Event | Step 1: Owner or Customer Service Click | Step 2: recent order | |
| Typical Course of Event | Step 1: Owner or Customer Service Click the option in header menu | Step 2: recent order | |
| Typical Course of Event | Step 1: Owner or Customer Service Click the option in header menu Step 3: Owner or | Step 2: recent order | |
| Typical Course of Event | Step 1: Owner or Customer Service Click the option in header menu Step 3: Owner or Customer Service click | Step 2: recent order | |
| Typical Course of Event | Step 1: Owner or Customer Service Click the option in header menu Step 3: Owner or Customer Service click | Step 2: recent order will displayed | |

| | each food or drink |
|--------------------------|----------------------|
| | order from each |
| | user are displayed. |
| Step 5: Owner click the | |
| Confirm Order button | |
| Step 6: Customer Service | |
| click the Order on the | |
| way button and Order | |
| Delivered button | |
| | Step 7: it will |
| | directly change the |
| | status of the order |
| | and button confirm |
| | per item will |
| | displayed for |
| | Owner. |
| Step 8: Owner click | |
| confirm order per item | |
| | Step 9: Data will be |
| | saved in database, |
| | and the Greedy |
| | Algorithm will be |
| | work |
| Step 10: Owner click the | |
| cancel order | |
| | |

| | | Step 11: it will |
|----------------|------------------------|----------------------|
| | | cancelled the order, |
| | | and all value will |
| | | reset. |
| Post Condition | Owner and Customer Ser | vice can access the |
| Post Condition | recent order page | |

Table 3. 14 Use Case Narrative for "Payment Owner"

| Use Case Name | Access Payment Owner Page | |
|---------------------------|--|--------------------|
| Use Case ID | UCID-13 | |
| Priority | Moderate | |
| Primary Business Actor | Owner | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | Owner want to edit the method of payment transaction | |
| Trigger | Owner Click the Payment page in header menu | |
| Typical Course of Event | Action User | System Response |
| | Step 1: Owner click | |
| | the payment menu in | |
| | header | |
| | | Step 2: Current qr |
| | | code and payment |
| | | method will be |
| | | displayed |

| | Step 3: Owner fill the | |
|----------------|--|-----------------------|
| | textbox for updating | |
| | the new payment | |
| | transcation | |
| | | Step 4: new data will |
| | | be saved in database, |
| | | and will be displayed |
| | | by new data |
| Post Condition | Owner successful update the payment transa | |
| rost Condition | and has access the payment owner page | |

 Table 3. 15 Use Case Narrative for "Category list Owner"

| Use Case Name | Access Categories Page Owner | |
|---------------------------|--|-----------------|
| Use Case ID | UCID-14 | |
| Priority | Moderate | |
| Primary Business Actor | Owner | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | Owner want to edit or add new category | |
| Trigger | Owner Click the Categories page in header menu | |
| Typical Course of Event | Action User | System Response |
| | Step 1: Owner click | |
| | the Categories in | |
| | header | |

| | Step 2: Current |
|-------------------------|------------------------|
| | Category list will be |
| | displayed here |
| Step 3: Owner click | |
| add new categories | |
| | |
| and fill the new value | |
| inside the modal | |
| | Step 4: new data will |
| | be saved in database, |
| | and the new data will |
| | be displayed in the |
| | table |
| Step 5: Owner click | |
| edit and fill the new | |
| value | |
| | Step 6: new edited |
| | data will be saved in |
| | database and will be |
| | displayed inside the |
| | table |
| Step 7: owner click the | |
| delete button | |
| | Step 8: the category |
| | who has been deleted |
| | will be disappear from |
| | table and the data in |
| | |

| | | database | will | be |
|----------------|----------------------------|--------------|----------|-----|
| | | deleted too | | |
| | Owner successful updat | e the catego | ory list | and |
| Post Condition | has access the category li | st page | | |

Table 3. 16 Use Case Narrative for "Menulist Owner"

| Use Case Name | Access Menulist Page O | wner |
|---------------------------|--|------------------------|
| Use Case ID | UCID-15 | |
| Priority | Moderate | |
| Primary Business Actor | Owner | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | Owner want to edit or add new category | |
| Trigger | Owner Click the Categories page in header menu | |
| Typical Course of Event | Action User | System Response |
| | Step 1: Owner click | |
| | the Menulist in header | |
| | | Step 2: Current Menu |
| | | list will be displayed |
| | | here |
| | Step 3: Owner click | |
| | add new Menu and fill | |
| | the new value inside | |
| | the modal | |

| | Step 4: new data will |
|-------------------------|------------------------|
| | be saved in database, |
| | and the new data will |
| | be displayed in the |
| | table |
| Step 5: Owner click | |
| | |
| edit in price column | |
| and fill the new value | |
| | Step 6: new edited |
| | data will be saved in |
| | database and will be |
| | displayed inside the |
| | table |
| Step 7: Owner click | |
| edit in stock column | |
| and fill the new value | |
| | Step 8: new edited |
| | data will be saved in |
| | database and will be |
| | |
| | displayed inside the |
| | table |
| Step 9: owner click the | |
| delete button | |
| | Step 10: the category |
| | who has been deleted |
| | will be disappear from |
| | |

| | | table and the data in |
|--|-------------------------|-------------------------|
| | | database will be |
| | | deleted too |
| | Owner successful update | e the menu list and has |
| Post Condition access the menu list page | | |

Table 3. 17 Use Case Narrative for "Report Page"

| Use Case Name | Access Report Page Owne | er |
|---------------------------|--|-----------------------|
| Use Case ID | UCID-16 | |
| Priority | Moderate | |
| Primary Business Actor | Owner | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | Owner want to see how m | any income |
| Trigger | Owner Click the Report page in header menu | |
| Typical Course of Event | Action User | System Response |
| | Step 1: Owner click the | |
| | Report in header | |
| | | Step 2: Total income |
| | | per day and per month |
| | | will displayed |
| | Step 3: Owner search | |
| | the income using date | |
| | range | |

| | | Step 4: the data will be |
|----------------|---------------------------|--------------------------|
| | | searched by the date |
| Post Condition | Owner has access in repor | t page |

Table 3. 18 Use Case Narrative for "Analytic Page"

| Use Case Name | Access Analytic Page O | wner |
|-------------------------------|--|-------------------------|
| Use Case ID | UCID-17 | |
| Priority | Moderate | |
| Primary Business Actor | Owner | |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| Precondition | Owner want to see total | order by chart |
| Trigger | Owner Click the Analytic page in header menu | |
| Typical Course of Event | Action User | System Response |
| | Step 1: Owner click | |
| | the Analytic in header | |
| | | Step 2: Total order per |
| | | month will displayed |
| | | by chart |
| Post Condition | Owner has access in Ana | alytic page |

Table 3. 19 Use Case Narrative for "Logout"

| Use Case Name | Access Logout |
|---------------|---------------|
| | |

| Use Case ID | UCID-18 | |
|---------------------------|--|--------------------------|
| | | |
| Priority | High | |
| Primary Business Actor | User, Customer Service, | And Owner |
| Primary System Actor | System | |
| Other Participating Actor | None | |
| | All user must finished | all activity and want to |
| Precondition | logout | |
| Trigger | All user Click the Logout in header menu | |
| Typical Course of Event | Action User | System Response |
| | Step 1: user click the | |
| | Logout in header | |
| | | Step 2: user will |
| | | directly send to login |
| | | page |
| Post Condition | Owner has access in Analytic page | |

3.5 Swim Lane Diagram

3.5.1 Swim Lane Diagram for Login And Register Page

3.5.1.1 Login Page

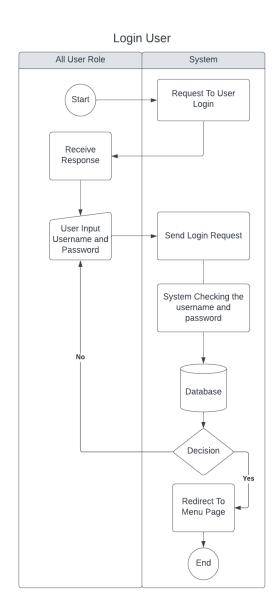


Figure 3. 4 Swim Lane Login

3.5.1.2 Register Page

Register Customer Customer System Request To Customer Start Register Receive Response Display Modal Form Register Send Register Data User Input Username, Password, and Full name System Saving the Data Database Reload Page To Login Page Customer End

Figure 3. 5 Swim Lane Register

3.5.2 Swim Lane Diagram for Forgot Password

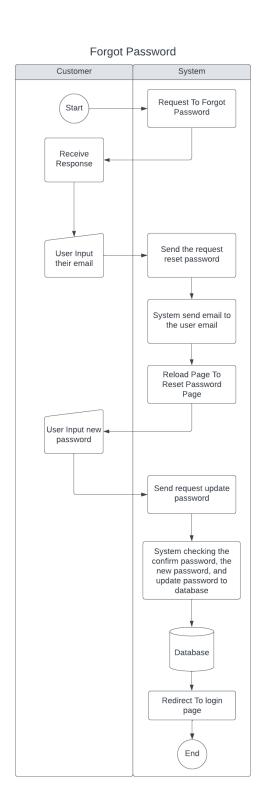


Figure 3. 6 Swim lane Forgot Password

3.5.3 Swim Lane Diagram for Menu Page

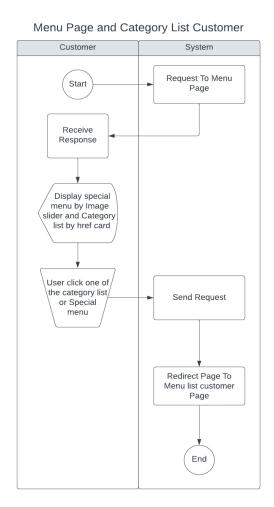


Figure 3. 7 Swim lane menu page

3.5.4 Swim Lane Diagram for Menu List Page

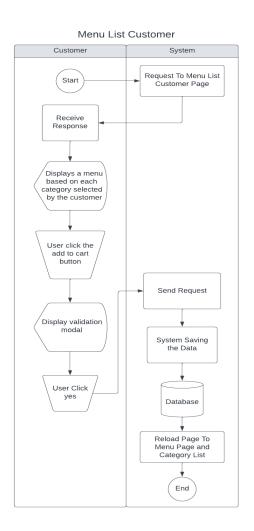


Figure 3. 8 Swim Lane menu list page

3.5.5 Swim Lane Diagram for Cart Page

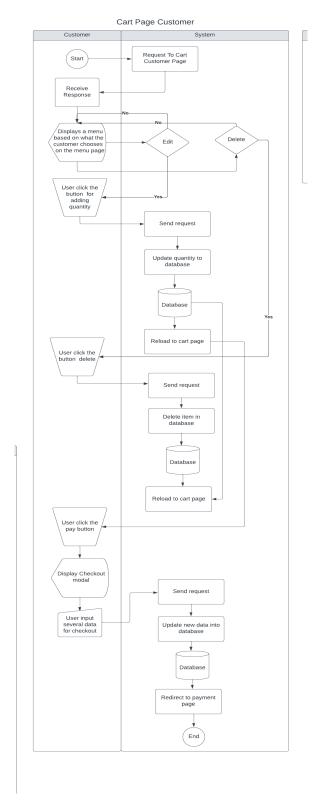


Figure 3. 9 Swim lane Cart page

3.5.6 Swim Lane Diagram for Account Page

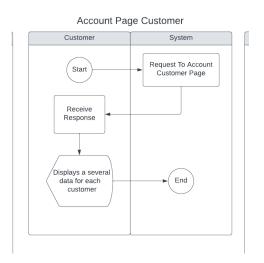


Figure 3. 10 Swim lane Account page

3.5.7 Swim Lane Diagram for History Order Page

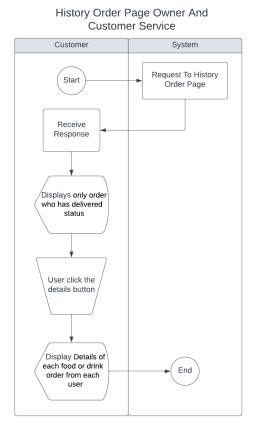


Figure 3. 11 Swim lane History Order

3.5.8 Swim Lane Diagram for Current Order Page

3.5.8.1 Current Order Customer

Current order Page Customer Customer System Request To Current order Page Customer Start Receive Response Displays orders that have been checked out by the user User click the details button Displays details for each food or drink order from each user and displays the estimated time of each order User click the Redirect Page To Chat to kitchen Chat to kitchen page button End

Figure 3. 12 Current Order customer

Current order Page Owner And Customer Service

3.5.8.2 Current Order Owner and Customer Service

Figure 3. 13 Swim Lane Current Order Owner and Customer Service

Payment Page Customer Customer Request To Payment Page Customer Start Receive Response Display the payment destination account Upload Approval Cancel Order User click the button for upload approval Display the modal for upload approval User input the approval image Send request Update image to database Redirect to Current order customer User click the button for cancel order Send request delete value in database and reset the stock value Database Redirect to Cart customer page

3.5.9 Swim Lane Diagram for Payment Page

Figure 3. 14 Swim Lane Payment Page

End)

3.5.10 Swim Lane Diagram for Payment Owner Page

Customer System Request To Payment Page Owner Start Receive Response Displays the payment destination of Update Account owner account Owner input new data for updating the payment destination Send request Update new data into database Database Reload to Payment page owner End

Payment Page Owner

Figure 3. 15 Payment Owner Page

3.5.11 Swim Lane Diagram for Categories Page

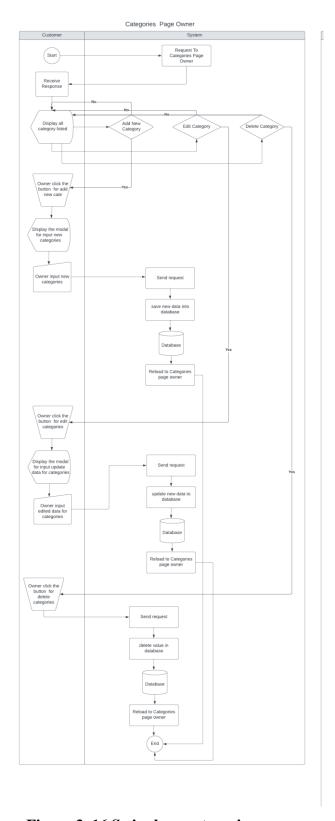


Figure 3. 16 Swim lane categories page

3.5.12 Swim Lane Diagram for Menulist Owner Page

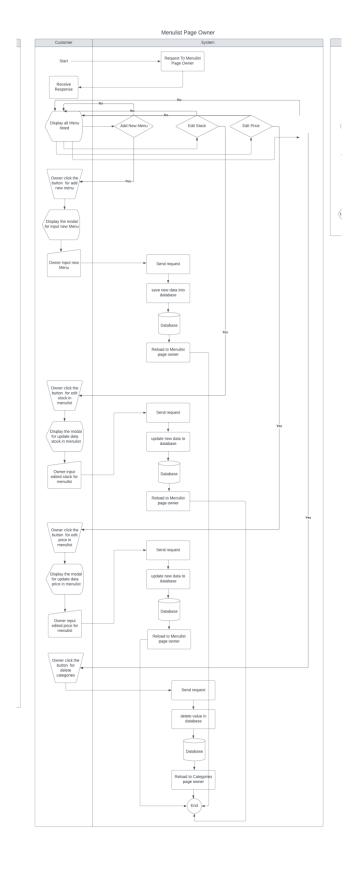


Figure 3. 17 Swim Lane menulist owner

3.5.13 Swim Lane Diagram for Report Page

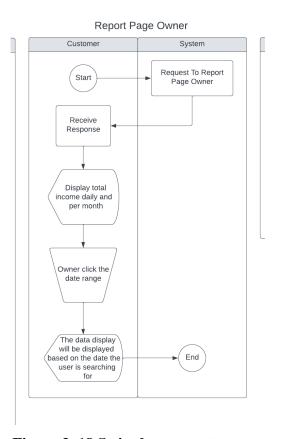


Figure 3. 18 Swim lane report page

3.5.14 Swim Lane Diagram for Chat Page

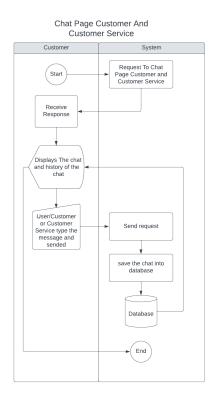


Figure 3. 19 Swim lane Chat page

3.5.15 Swim Lane Diagram for Analytic Page

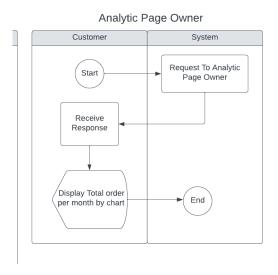


Figure 3. 20 Swim lane Analytic page

3.6 Hardware and Software Requirement

The Hardware and Software needed to develop E-Food website below:

3.6.1 Hardware Requirement

The Hardware requirements:

- 1. Laptop or PC for Develop the system
- 2. Laptop or PC for Testing the system

3.6.2 Software Requirement

The required software for this web application development is shown on Table below:

Table 3. 20 Hardware Requirement

| Software | Function |
|-------------------------|---------------------------------|
| Windows 10 | As the main laptop's operating |
| | system |
| Visual Studio 2019 | As the tools for developing the |
| Visual Studio 201) | website |
| Asp.net web application | As the framework |
| (.NET Framework) | 713 the framework |
| Search engine | As to access the system. |
| C# | As the programming language |
| SQL Server | As the database |
| Management | The title database |

CHAPTER IV

SYSTEM DESIGN

System design is the process defining modules, architecture, components, and interfaces and its data of a system to fulfill the specified requirements. as well as data, based on given requirements. It is the process of identifying, creating, and designing the app that meets the final project's objectives and expectations.

4.1 User Interface Design

User interface design is the process of designing or developing to create interfaces for software or computerized systems with a focus on appearance or style. To make visitors turn to buyers, they need to feel well facilitated between themselves and the website or app by having a good user interface design.

4.1.1 Login & Register

The first thing you see when you access the website is a selection of buttons for users to log in according to their roles. The role will be brought to the following page, which is the login page specific to the chosen account role when one of these buttons is clicked.

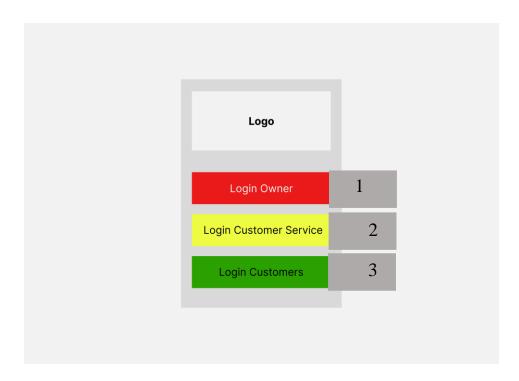


Figure 4. 1 Implementation first page.

Table 4.1 Label Description from Figure 4.1

| No. | Label Description |
|-----|------------------------|
| 1 | Login Owner |
| 2 | Login Customer Service |
| 3 | Login Customers |

4.1.1.1 Login Owner & Login Customer Service

The owner and customer service logins are only available to restaurant employees. Because of this, regular customers cannot access their accounts, and the developer does not offer registration options. The username and password are required to log in here, as demonstrated below.

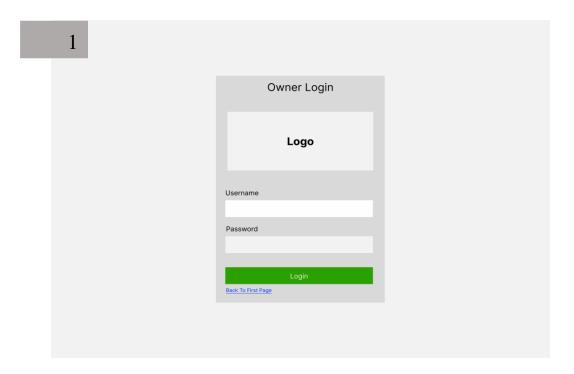


Figure 4. 2 Implementation Login Owner.

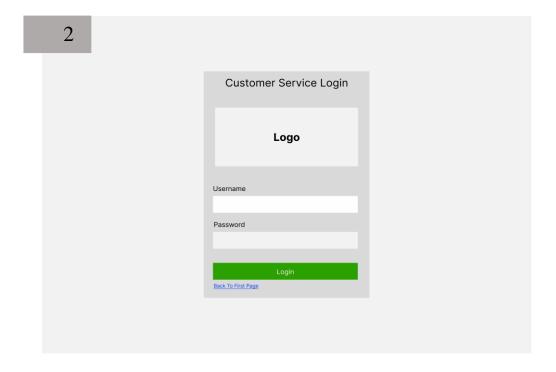


Figure 4. 3 Implementation Login Customer Service.

Table 4. 2 Label Description from Login & Register

| No | Label Description |
|----|-------------------------------|
| 1 | Login Owner Figure |
| 2 | Login Customer Service Figure |

4.1.1.2 Login Customers

Only the username and password are required for the customer login, much as the Owner and Customer Service logins. The registration feature in the customer log-in, which is necessary for new users and customers from restaurants, is the only distinction between the customer service, owner, and customer logins.

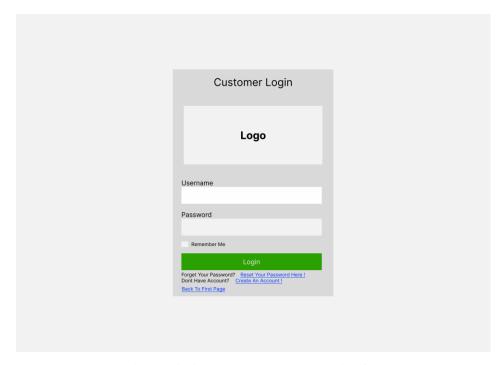


Figure 4. 4 Implementation Login Customer.

4.1.1.3 Register Customers

They only need to enter their full name, username, and password in the form below to register as a new customer. Dates and roles are automatically filled in based on the day of registration.

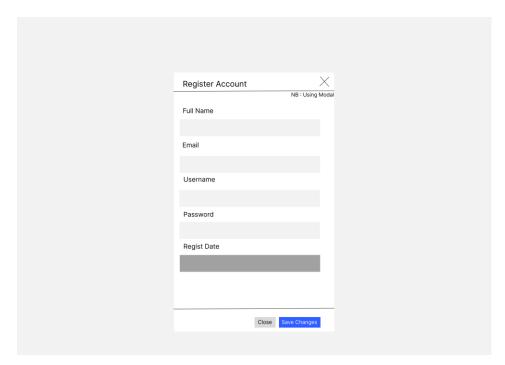


Figure 4. 5 Implementation Register Customer.

4.1.2 Forgot Password

Here for user reset password. User can input their email that have been registered in this system before. After user input this textbox, the email will sended into the email they've been input before.

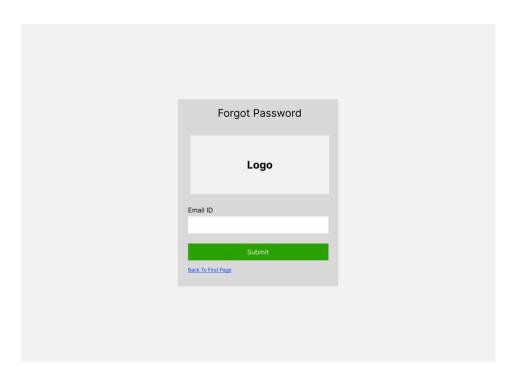


Figure 4. 6 Implementation Forgot Password.

After the email being sended, user need to press the link inside that email, because it will directly move in here.

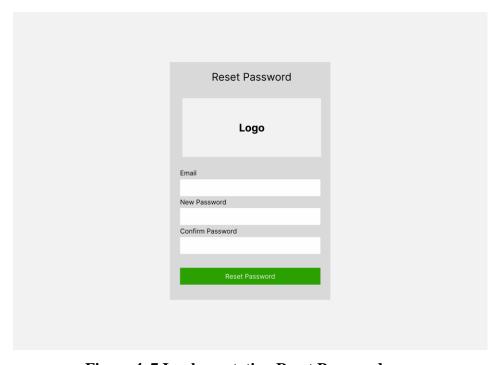


Figure 4. 7 Implementation Reset Password.

4.1.3 Menu Page & Category List

The next page, the Customer page menu, is reached when a customer logs in using his account. The consumer has a choice on this page between picking the category from the special menu displayed, as indicated by the number 1 on the special menu, or choosing individual food items from the category list, as indicated by the number 2 on the category list.

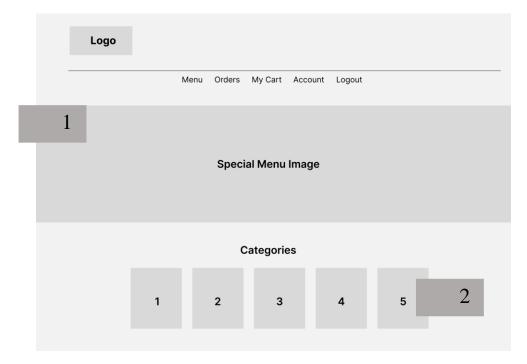


Figure 4. 8 Implementation Menu Page.

Table 4. 3 Label Description from Figure 4.6

| No | Label Description |
|----|-------------------|
| 1 | Special Menu |
| 2 | Categories List |

4.1.4 Menu List

Customers are taken to the Menu list page after choosing a category or a specific menu category. On this page, the menu is organized according to their chosen category. Additionally, there is an add-to-cart button in the action column on this page, also bubble sort feature which helps put the customer's preferred food in the cart.

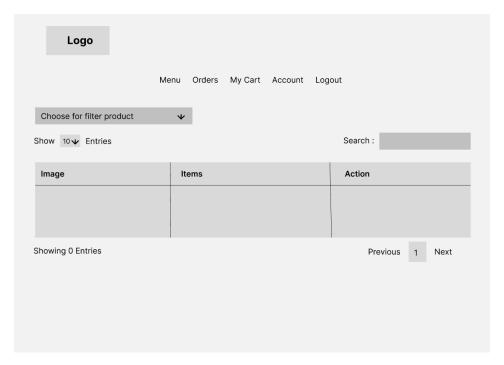


Figure 4. 9 Implementation Menu List Page.

4.1.5 Cart Page

The customer will check the items in their basket through the cart page once they have completed choosing their meals and beverages. They can change the quantities of each meal and drink on this page, as well as remove any previously chosen items. Additionally, there is a "Pay" button that leads them to the payment page.

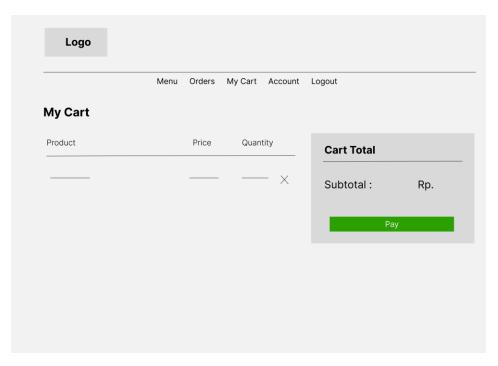


Figure 4. 10 Implementation Cart Page.

4.1.6 Account Page

On this page there is information from each customer about their full name, role, and username.

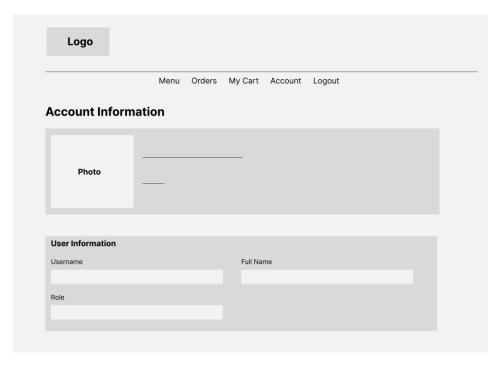


Figure 4. 11 Implementation Account Page.

4.1.7 History Order Pages

The History Order page is shown below. It's useful to recognize that each user has finished purchasing any food or drink because the order history pages for the two jobs on this website, Owner and Customer Service, look similar.

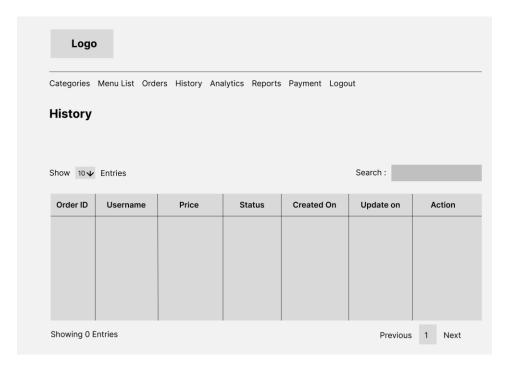


Figure 4. 12 Implementation History Page.

4.1.8 Current Order Pages

4.1.8.1 Current Order Owner & Current Order Customer Service

The Owner's current order table will reflect the most recent information once customers have finished paying for their food. Figure 5.1 shows a sketch of the page. After the Owner confirms that the payment is legitimate, the Owner must update the Status to PAID. The data will then be sent to Customer Service, who will keep the customers informed of the situation until the order has been delivered.

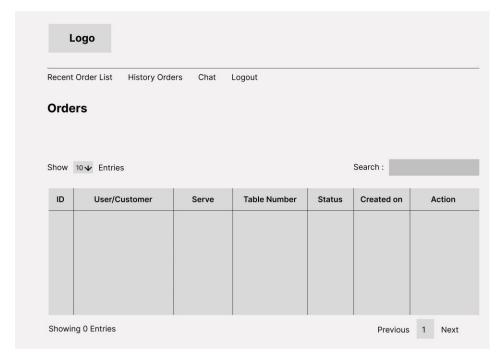


Figure 4. 13 Implementation Current Order Page.

4.1.8.2 Current Order Customers

The current order of the customers is similar. Customers will be redirected to this website as soon as they have completed their food payment. Only the Owner or Customer Service can update the statuses in the table. This section makes a distinction between the customer, owner, and customer service points of view. There is a Greedy Algorithm-based queuing feature in the Current Order Customer area.

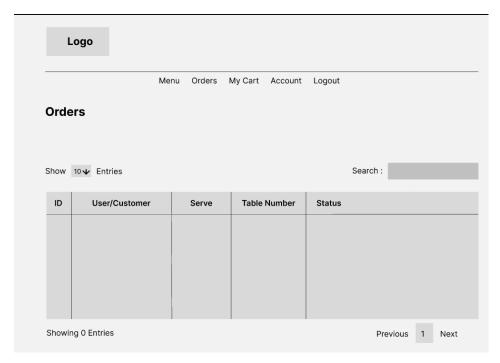


Figure 4. 14 Implementation Current Order Customers Page.

4.1.9 Payment

When Customers finish selecting food and drinks or editing the quantity on the Cart page, they will proceed to the payment page, on this page there is some info about qr from the payment method the Customers have chosen. And there is also a button to submit proof of transfer which is used for approval from the Owner.

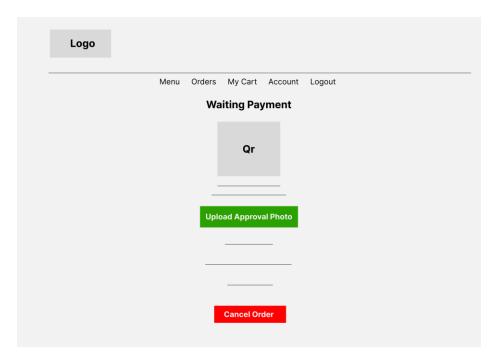


Figure 4. 15 Implementation Payment Page.

4.1.10 Payment Pages

This page is dedicated to Owners. On this page is the place for the Owner to update the payment destination account and display information from the Owner's account data.

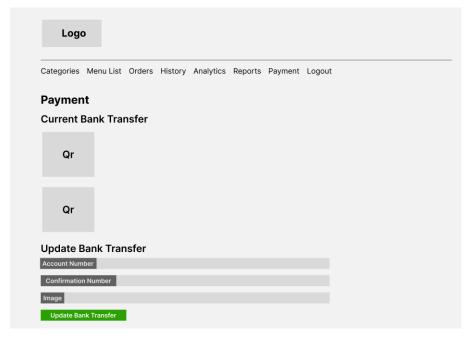


Figure 4. 16 Implementation Payment Owner Page.

4.1.11 Categories Page

This page is dedicated to Owners. On this page there is a list of menu categories available at the restaurant. Of course the Owner can update and add to the data.

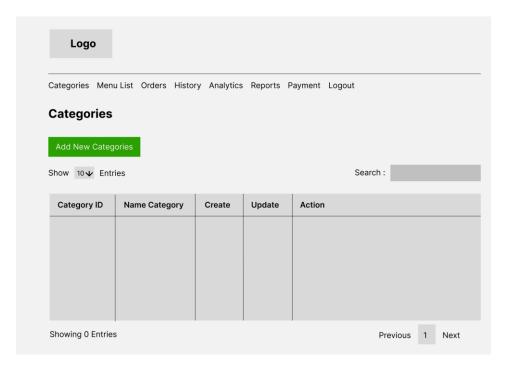


Figure 4. 17 Implementation Categories Page Owner.

4.1.12 Menulist Page

This page is dedicated to Owners. On this page there is a list of food and drink menus available at the restaurant. Of course the Owner can update and add to the data.

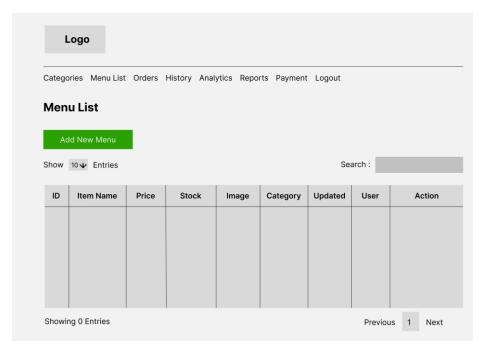


Figure 4. 18 Implementation Categories Page Owner.

4.1.13 Reports Page

This page is dedicated to Owners. The contents of this page are income data starting from per day or per month and there is a date range which is used to filter income per date that the Owner chooses.

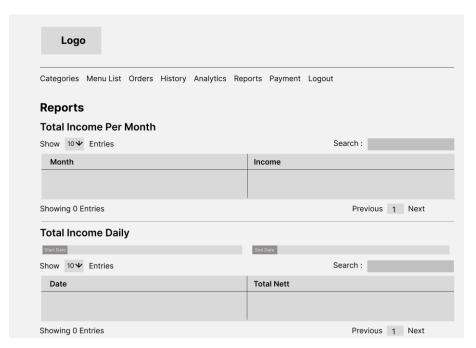


Figure 4. 19 Implementation Reports Page Owner.

4.1.14 Chat Pages

Below is one of the main features of this Javanese Restaurant website.

Customers can freely communicate with the kitchen for anything related to their order queue.

4.1.14.1 Chat Customer Service

To answer questions about queues of orders from customers, the developer also prepared a chat view for Customer Service. Customer Service simply selects the name of the customer on the left. So they can communicate with each other well.

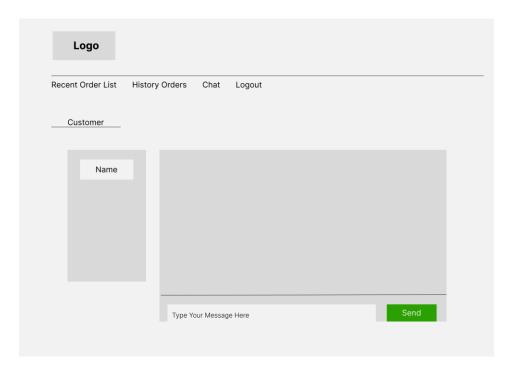


Figure 4. 20 mImplementation Chat Customer Service.

4.1.14.2 Chat Customers

Just like the Chat feature found in Customer Service, To ask questions about the order queue, the developer also prepared a chat view

for Customers. One thing that differs from Customer Service chat, chat from Customers can only be directed to the "Kitchen".

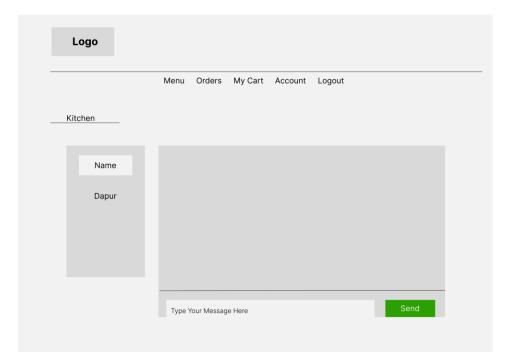


Figure 4. 21 Implementation Chat Customers.

4.1.15 Analytics Page

This Analytics section contains a chart that displays the number of orders per month. It can be downloaded in png, jpeg and pdf formats.



Figure 4. 22 Implementation Analytics Page.

4.2 Class Diagram

Classes that will be implemented in the application.

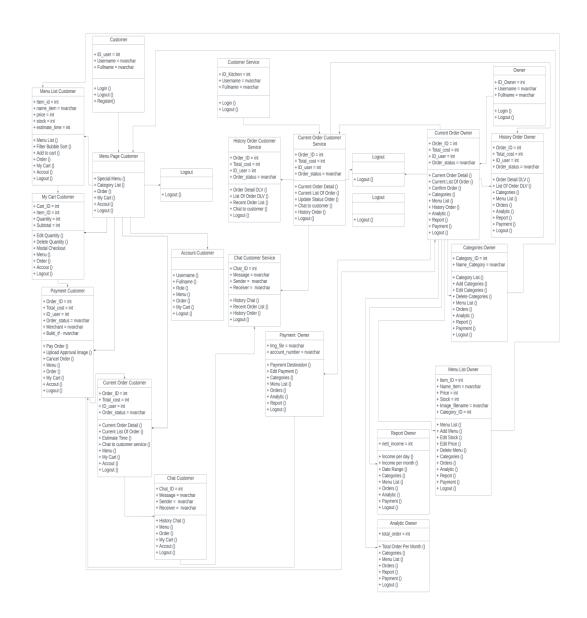


Figure 4. 23 Class Diagram of The Application

CHAPTER V

SYSTEM IMPLEMENTATION

This chapter will explain how the website will be built, ensuring that the information system is used and operational and meets quality standards. and in this chapter we will focus on the crud section as an intermediary for storing data to the database and also we will discuss how the sorting, queuing and estimated time algorithms for cooking work on this website.

5.1 User Interface

There are fourteen interfaces in this system: Login and register, Menu Page & Category List, Menu List, Cart Page, Account Page, History Order Pages, Current Order Pages, Payment Customer, Payment Owner, Category Page, Menulist Page, Report Page, Chat Page, and Analytics Page. The design concept is to make the user easy to access the wanted features because it is simple and understandable.

5.1.1 Login & Register

On the main menu page, users can select a button to enter as a customer, and to enter as Owner and Customer Service using only one account because the Owner and Customer Service functions are administrators of the restaurant. To log in as a user, if you don't have an account, you can register first. This page has a function to bring you in as your role, and the Owner can add food or drinks and approve Customers buying goods, and finally users can search for products and buy products. The front page is shown in Figure 5.1.

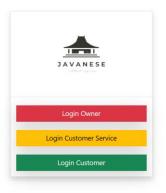


Figure 5. 1 Implementation first page.

5.1.1.1 Login Owner & Login Customer Service

On the Login Owner and Customer Service page, you can login by account Owner and Customer Service, for that two you cannot register an account because for Owner and Customer Service account just have one account. The Login Owner page is shown by Figure 5.2 and for Customer Service is shown by Figure 5.3.



Figure 5. 2 Implementation of Owner login page.



Figure 5. 3 Implementation of Customer Service login page.

5.1.1.2 Login Customers

For the Customer account you can register first and after that you can login using your account and after login you will bring it to the main page of Customer page. The Login User page is shown by Figure 5.4.



Figure 5. 4 Implementation of Customer login page.

5.1.1.3 Register Customers

Below is a form for new customer registration, they only need to fill in their full name, username and password. The roles and dates are automatically filled in according to the day they registered. The front page is shown in Figure 5.5.

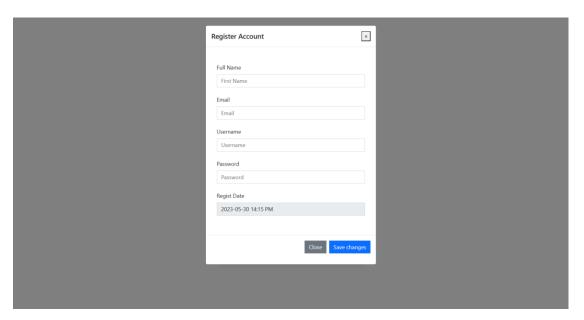


Figure 5. 5 Implementation of Register Customer page.

5.1.2 Forgot Password

When a customer logs in using his account, but they forgot with the password. On this page the customer can change their password. Customer need to input their email. Filled email is the email used to register for this platform. Forgot Password Page is shown in Figure 5.6.

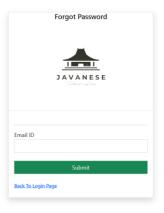


Figure 5. 6 Implementation of Forgot Password page.

After the customer input their email, the email for reset password will sended in their email. By clicking the link in their email, on this page the customer can reset the password. Customer need to input new password and cofirmation password. If the confirmation password and the new password is different, it will be failed, and need to filled again. Reset Password Page is shown in Figure 5.7.

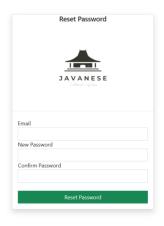


Figure 5. 7 Implementation of Reset Password page.

5.1.3 Menu Page & Category List

When a customer logs in using his account, he will be taken to the next page, namely the Customer page menu. On this page the customer is given a choice, between going to a category from the special menu that is displayed, or selecting food items one by one using the category list. Home Page Menu Page is shown in Figure 5.8.

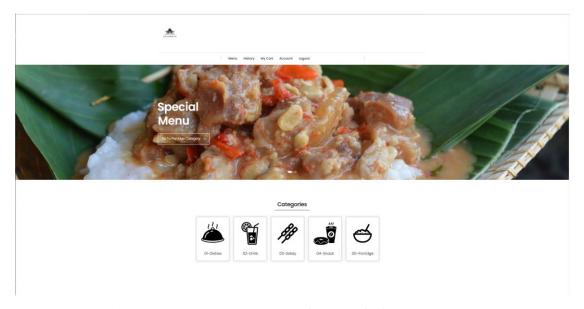


Figure 5. 8 Implementation of Menu & Category page.

5.1.4 Menu List

When a customer selects a category, they will be directed to the Menu list page, here there is an arrangement of menus based on the category selected by the customer. And on this page there is also an add to cart button in the action column, also bubble sort feature which is useful for adding the food selected by the customer to the basket which will be continued to the My Cart page. The Menu List home page is shown in Figure 5.9.

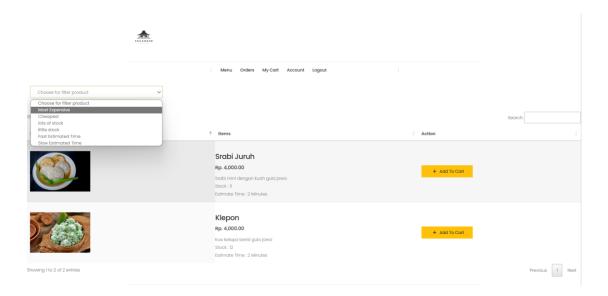


Figure 5. 9 Implementation of Menu List page.

5.1.5 Cart Page

This page is a continuation when the User has finished entering the food and drinks they want to buy. On this page, users can add, subtract, and delete orders that they put in the basket. And can immediately fill in the data for payment when it's finished editing. The Cart Page home page is shown in Figure 5.10.

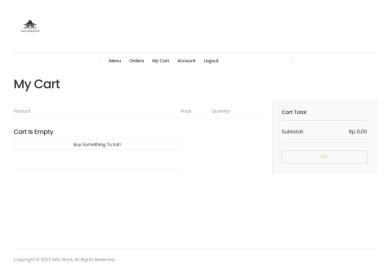


Figure 5. 10 Implementation of Cart page.

5.1.6 Account Page

On the following account page, there is some information such as the full name, role, and username of the customer according to the session that is logged in using their respective accounts. The Account Page home page is shown in Figure 5.11.

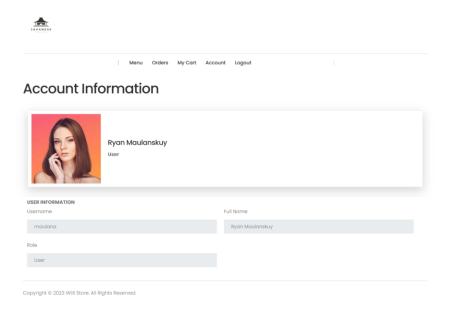


Figure 5. 11 Implementation of Account page.

5.1.7 History Order Pages

Below is the History Order page. Of the 2 roles on this website, Owner and Customer Service, they both have an order history page and the appearance is made similar, it's useful to know that each user has finished buying any food or drink. As can be seen below, there is a status column that shows which stage the order has reached. And those who edit the status are only the Owner and Customer Service. The History Order Page home page is shown in Figure 5.12.



Figure 5. 12 Implementation of History Order page.

5.1.8 Current Order Pages

5.1.8.1 Current Order Owner & Current Order Customer Service

When Customers finish paying for food, the latest data will appear in the Owner's current order table. The front page of Current Order Owner and Customer Service is shown in Figure 5.13. then the Owner checks whether the payment is valid, when it is valid, the Owner must update the Status to PAID. After that, the data will be forwarded to Customer Service, CS will always update the status until the order has been delivered to the Customers.

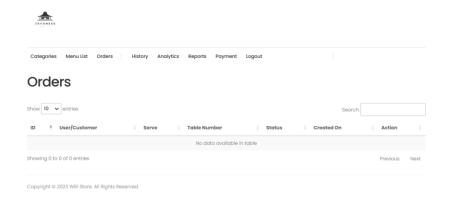


Figure 5. 13 Implementation of Current Order Owner page.

5.1.8.2 Current Order Customers

Likewise with Customers' Current Order. When customers finish paying for food, they will be immediately directed to this page. The table contains statuses, which can only be updated by the Owner or Customer Service. It is in this section that distinguishes between Customer, Owner & Customer Service views. In the Current Order Customer section, they have a queuing feature using the Greedy Algorithm algorithm. The Current Order Customer home page is shown in Figure 5.14.

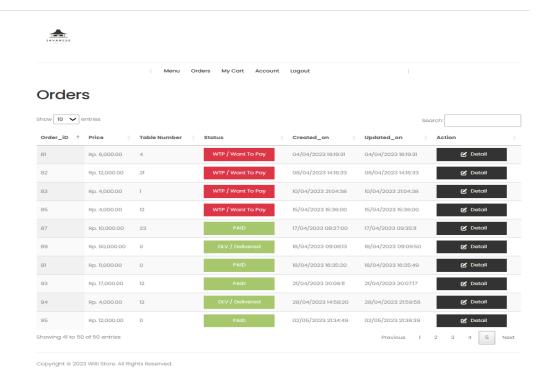


Figure 5. 14 Implementation Current Order Customers Page.

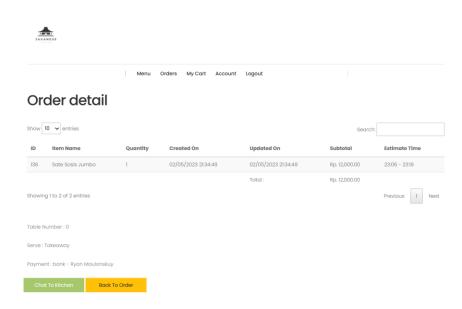


Figure 5. 15 Implementation Estimation Time in orderdetail

5.1.9 Payment

When customers finish selecting food and drinks or editing the quantity on the Cart page, they will proceed to the payment page, on this page there is some info about the account the payment is made to, such as the qr code of the payment method the Customer has chosen. And there is also a button to submit proof of transfer which is used for approval of proof of transfer from the Owner. Payment Customer is shown in Figure 5.16.



Figure 5. 16 Implementation Payment Customers Page.

5.1.10 Payment Pages

This Payment page is specifically for the Owner only. In here there is information about the destination account of the restaurant for payment. Here the Owner can update the Qr code and the destination account. The Payment Page page is shown in Figure 5.17.



Figure 5. 17 Implementation Payment Page.

5.1.11 Categories Page

This page is dedicated to Owners as well. On this page there is a list of menu categories available at the restaurant. Of course the Owner can update and add to the data. The Categories page is shown in Figure 5.18.

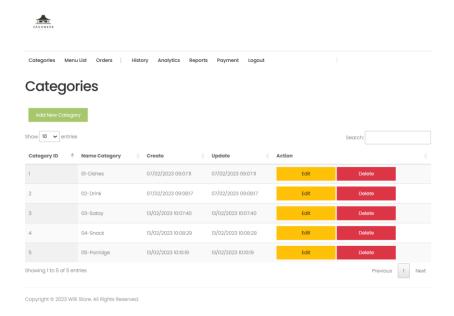


Figure 5. 18 Implementation Categories Page.

5.1.12 Menulist Page

This page is dedicated to Owners as well. On this page there is a list of food and drink menus available at the restaurant. Of course the Owner can update and add to the data. Writing page is shown in Figure 5.19.

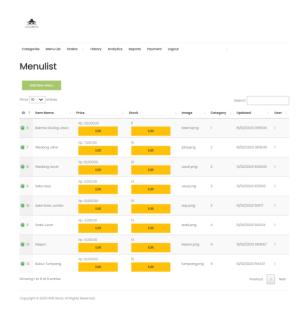


Figure 5. 19 Implementation Menulist Page.

5.1.13 Reports Page

This page is dedicated to Owners. The contents of this page are income data starting per day or per month and there is a date range that is used to filter income per date that the Owner chooses. Report page is shown in Figure 5.20.

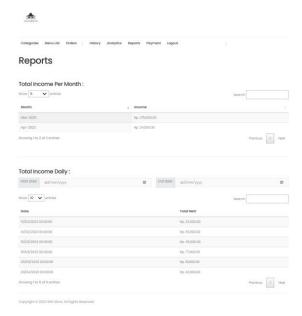


Figure 5. 20 Implementation Reports Page.

5.1.14 Chat Pages

5.1.14.1 Chat Customer Service

To answer questions about queues of orders from customers, the developer also prepared a chat view for Customer Service. Customer Service simply selects the name of the customer on the left. So they can communicate with each other well. Customer Service Chat Page by Figure 5.21.

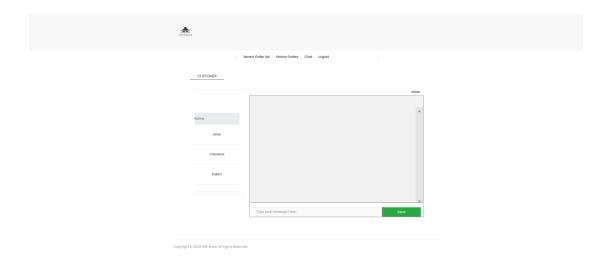


Figure 5. 21 Implementation Chat Customer Service Page.

5.1.14.2 Chat Customers

Meanwhile, for chat from the customer, the different thing is, the developer has prepared a special purpose for the chat only for customer service. The point is to ask about their food queue to Customer Service. Customer Chat page by Figure 5.22.

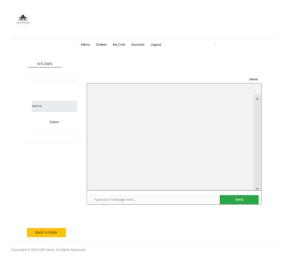


Figure 5. 22 Implementation Chat Customer Page.

5.1.15 Analytics Page

This Analytics section contains a chart that displays the number of orders per month. It can be downloaded in png, jpeg and pdf formats. The Analytics page is shown in Figure 5.23.



Figure 5. 23 Implementation Analytics Page.

5.2 Application Details

5.2.1 Login & Register

On the login and register page I use the MD5 encryption method. Is a one-way cryptographic function that accepts a message of any length as input and returns as output a fixed-length digest value to be used to authenticate the original message.

The first, create a new configuration for the account login and register. The following is a configuration image for the configuration made in the web config from asp.net mvc.

```
connectionStrings)

and name-"Finpro" providerName-"System.Data.SqlClient" connectionString-"Data Source-LAPTOP-DISTROP/SQLEDRESS;Initial Catalog-Final_Project;Integrated Security-True" />
cand name-"Final_ProjectEntities" connectionString- metadata-ress://*/Models.Model.codi[ress://*/Models.Model.sodi[ress://*/Models.Model.assi]provider-System.Data.SqlClient;
provider connection string-deput;data source-LAPTOP-DISTROP/SQLEDRESS;initial catalog-Final_Project;Integrated security-True;MultipleActiveResultSets-True;App-EntityFrameoridAquot;"
provider connection string-deput;data source-LAPTOP-DISTROP/SQLEDRESS;initial catalog-Final_Project;Integrated security-True;MultipleActiveResultSets-True;application name-EntityFrameoridAquot;"
providerName-"System.Data.EntityClient" />
cand name-"Final_ProjectInttiess,Dapur" connectionString-"metadata-ress://*Models.Model2.codi[ress://*Models.Model2.ssl]provider-System.Data.SqlClient;
provider connection string-deput;data source-LAPTOP-DISTROP/SQLEDRESS;initial catalog-Final_Project;Integrated security-True;multipleActiversultSets-True;application name-EntityFrameoridAquot;"
provider connection string-deput;data source-LAPTOP-DISTROP/SQLEDRESS;initial catalog-Final_Project;Integrated security-True;multipleActiversultSets-True;application name-EntityFrameoridAquot;"
providerName-"System.Data.EntityClient" />
caid name-"Final_ProjectEntitiesData" connectionString-"metadata-ress://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl[ress://*Models.ModelCoat.ssdl]pross://*Models.ModelCoat.ssdl[ress:/
```

Figure 5. 24 Implementation connecting to the database

Here is a picture of MD5 encryption.

```
4 references
public class encrypt
{
    //internal object us_pwd;
    4 references
    public static string GetMD5(string str)
    {
        MD5 md5 = new MD5CryptoServiceProvider();
        byte[] fromData = Encoding.UTF8.GetBytes(str);
        byte[] targetData = md5.ComputeHash(fromData);
        string byte2String = null;

        for (int i = 0; i < targetData.Length; i++)
        {
            byte2String += targetData[i].ToString("x2");
        }
        return byte2String;
    }
}</pre>
```

Figure 5. 25 Implementation of encrypt password function

5.2.1.1 Login Owner & Login Customer Service

When the user account wants to log in, the Razor page (cshtml) as the front end will make a connection between the Views and the Controller, which matches the user name that has the right to enter, and the account owner must fill in the username and password. After that click login. If the account is correct, then the login is successful.

Figure 5. 26 Implementation input login owner and customer service

After the user account clicks login, the system will take the resulting data that we input and will pass it on to the controller. But before clicking login, the user will be given 3 choices of roles to login, Owner, Customer Service, and Customer. Users must know where they are logged in. For example for Owner and Customer Service, they can only log in using their respective roles, except for Owner, they can log in using a Customer Service account. Because the Owner and Customer Service are specifically for internal restaurants. The data that has been posted will be checked based on the email and password input, if the username and password are correct then your login has been successful and will be taken to the Owner dashboard page.

Figure 5. 27 Implementation from login owner function

5.2.1.2 Login Customers

Just like Owner and Customer Service logins, user logins also use md5 to encrypt passwords. And on the Razor Page (cshtml), the system will check whether the username and password are the same as those in the database. What differentiates the controller from Owner and Customer is the database used for the role. When the account is logged in and correct, it will be taken to the Customer dashboard page.

```
public ActionResult Login()

{
    if (Session["Username"] != null)
    {
        Session["Username"] !- ToString();
        return RedirectToAction("Index", "Home");
    }
    else
    {
        return View();
    }
}

[HttpPost]
Orsferences
public ActionResult Login(UserTBL credentails)
{
    string encrypt1 = encrypt.GetMOS(credentails.Password);
    bool userExist = entity.UserTBLs.Any(x => x.Username == credentails.Username && x.Password == encrypt1);
    UserTBL u = entity.UserTBLs.FirstOrDefault(x => x.Username == credentails.Username && x.Password == encrypt1);

if (userExist)
    {
        Session["Username"] = u.Username.ToString();
        Session["sullname"] = u.Fullname.ToString();
        Session["To"] = u.ID;

        FormsAuthentication.SetAuthCookie(u.Username, false);
        return RedirectToAction("Index", "Home");
    }

ModelState.AddModelError("", "udah ada");
    if (Session["Username"] == null)
    {
        return RedirectToAction("Login", "Login");
    }
    return RedirectToAction("Login", "Login");
}
```

Figure 5. 28 Implementation from login customer function

5.2.1.3 Register Customers

When there are new customers who want to log in but don't have an account yet, they must first register their account. It's the same as logging in, here the Customer inputs Username, Password, Fullname, Role, and Register Date. For roles and datetime, they are auto-filled in value. When finished, they will be directed to the login page of the Customer.

```
form method="post" action="/togin/kegister" enctype="multipart/form-data")

##That-Notiforgerytoken()

div class="modal-body";

div class="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-body="modal-bod
```

Figure 5. 29 Implementation input register customer

And for the controller part, in this register method they input or enter the values of the Username, Password, Fullname, Role and Register Date into the database. Unlike the login, the method is checking the username and password in the database.

Figure 5. 30 Implementation of register customer function

5.2.2 Forgot Password

The image below is function for forgot password. Using entity framework for connect to the database. Overoll in this function is used for call the send email function. Here it can see in the controller they call SendVerificationLinkEmail function. That is for calling the function of send email.

Figure 5. 31 Implementation of forgot password function

The image below is function for SendEmailVerification. This function will be called when the user has input their email on the forgot password page. Then after input, the function will run and send an email using the smpt client method. And the link from the password reset page will be displayed with the words listed in the body variable.

Figure 5. 32 Implementation of send email function

The image below is a views of input email for send verification reset password. After this data being submitted, the function of send email function in Figure 5.32 will executed.

Figure 5. 33 Implementation of input email verification

The image below is a function of reset password or updated a new password. Using entity framework for updating the password in database, After user input new password, This function will be running. In here the function can read if confirm password is different with the new password.

Figure 5. 34 Implementation of reset password function

The image below is a views of input new password and confirmation password for reset the password. After this data being submitted, the function of reset password in Figure 5.34 will be executed.

Figure 5. 35 Implementation of input new password

5.2.3 Menu Page & Category List

On the page menu and Category List, the featured menu will be displayed and the various categories contained in the restaurant will also be displayed. For example code from the featured menu below. The result will be in the form of an image slider.

Figure 5. 36 Implementation of show special menu

For Razor Page (cshtml) the list of menu categories is below, foreach is used to loop data that has been retrieved via the controller. Then also install the href so that the card from the category can pass data from the category_id to open a new page according to the category_id.

Figure 5. 37 Implementation of show category list

In the Controller, I use the Connection String for the database configuration. And use the select query method to filter the data.

Figure 5. 38 Implementation of show category function

5.2.4 Menu List

The menu list page contains menus that are grouped differently according to the category_id. Below is the code for Razor Page (cshtml) Menu List. The table uses the datatable plugin. Then there is the Add To Cart button which is used to enter orders into the basket.

Figure 5. 39 Implementation of show menu list in table

The following is the function of add to cart. Still using the Connection string method for database configuration. The only thing that distinguishes between functions that display data and input data is the query. And there is some additional code for input as below.

Figure 5. 40 Implementation of add to cart function

For the menu list function, this is a function to display data from the database, exactly the same method as select in the Category list. Using Connectionstring and sql queries.

Figure 5. 41 Implementation of menu list function

5.2.5 Cart Page

The Cart page is used to store orders from customers before they checkout. Below is the code in the Views section which is used to display a list of foods, the total price of the food, and the number of orders that the customer ordered. And in this code, the customer can also edit the quantity and delete the order in the Cart.

```
### data.quantity = 0

(db data.quantity = 0)

(db data.quantity = 0)

(db data.quantity = 0)

(db data.quantity = 0)

(dc dat
```

Figure 5. 42 Implementation of show data in cart page

Below is a Function to display data in the Cart page, the method is the same as the other controllers.

Figure 5. 43 Implementation cart page function

Figure 5. 44 Implementation of cart page function (continue)

The function below is a function to edit the quantity of customer orders. Here I use Connectionstring as usual, update query, and use index to edit each row of Customers orders.

Figure 5. 45 Implementation of edit cart function

This function is used to delete Customers orders.

Figure 5. 46 Implementation of delete item in cart function

5.2.6 Account Page

On this page, simply use session to display the full name, role, and username. Does not require any function from the Controller.

Figure 5. 47 Implementation of show account information

5.2.7 History Order Pages

The following is the Code from the History Order page for the Owner and Customer Service. Using the Connectionstring and Select Query methods. Then on the Razor Page (chtml) display it using the Datatable plugin.

```
### Serion Content of the Content of
```

Figure 5. 48 Implementation of history order function

5.2.8 Current Order Pages

5.2.8.1 Current Order Owner & Current Order Customer Service

Using the same method with other controllers, this Current Order is for the Owner. This function is to display order data on the same day.

Figure 5. 49 Implementation of current order page owner function

Before entering the formula in the controller, the owner must confirm each item from the customer's order. They have to input some values like the number of chefs. Then submit the data, and the controller for calculating the estimated time will run like the picture after this.

Figure 5. 50 Implementation of confirm item input for estimation time calculation

Below is a controller for calculating the time estimation formula, a derivative of the greedy algorithm. After the user orders food and the order goes to the owner. The owner will confirm the order, then confirm each item from the user's order to make a calculation of the estimated running time.

```
int stationary = 8;
string method = 5*select station_quantity from Categories where category_id = {cateid}^*;
Sqlobstadoptor deacthod: = now splotstadoptor perthods, Maincoun);
DataTable datachod: = now splotstadoptor;
damethod:=!ili(datecthod);
foreach (datatow dr in ordethod:.now)
{
    stationary = (int)dri["station_quantity"];
}

int ongoing count = 8;
string method = 6*select count (*) as ongoing count from Order_Item_Log left join Items on Order_Item_Log_item_id = Items.item_id left join Categories on Items.category_id = Categories.category_id

left join order_log on order_Item_Log_order_id = Order_log_order_id inhere Categories.category_id = " * cateid.fostring() * " and Order_log_order_status or 'OlW' and Order_log_order_status or 'DLW';
Sqlobstadoptor deacthod: = now Qualamble();
damethod:=!ili(catecthod:);
damethod:=!ili(catecthod:);
damethod::!ili(catecthod:);
damethod::!ili
```

Figure 5. 51 Implementation of calculation estimate time function

As for Customer service, it is still the same as Owner's, but the difference here is that the function for Customer service is only for orders whose status is already PAID and OTW.

Figure 5. 52 Implementation of current order page customer service function

5.2.8.2 Current Order Customers

Figure 5. 53 Impementation of current order customer function

5.2.9 Payment

For the payment page, it contains the destination account for the restaurant and a function for uploading proof of transfer. The qr image is displayed according to the payment method chosen by the customer.

Figure 5. 54 Implementation of show payment method

The Controller section is still the same as before. Can be seen below using Connstring with Select query.

Figure 5. 55 Implementation of payment function

Here for the input function of proof of transfer. Using update queries and Connectionstring.

```
### Indication | District | Distr
```

Figure 5. 56 Implementation of upload approval image function

5.2.10 Payment Pages

For the Owner's Payment page. Used to display Owner / Restaurant account information. There is also a transfer method update feature.

Figure 5. 57 Implementation of showing payment method and input for update payment

To create a Payment page we must first create a controller function and in the controller we will select a database query like usually and we will fetch data from the database to display to cshtml and we will get the data via models.

```
pretraces
public ActionResult Payment()
{
    if (Session["Username"] != null)
    {
        String Mainconn = ConfigurationManager.ConnectionStrings["Finpro"].ConnectionString;
        SqlConnection sqlconn = new SqlConnection(Mainconn);
        String sqlquery = "select * from Payment_method';
        SqlCommand sqlcome = new SqlCommand(sqlquery, sqlconn);
        sqlconn.Open();
        SqlDataAdapter sda = new SqlDataAdapter(sqlcomm);
        DataTable ds = new DataTable();
        sd.Fill(ds);
        ListCOwnerModel) uc = new ListCOwnerModel>();
        {
            CovnerModel uc10 = new OwnerModel();
            uc10.account_number = Convert.ToString(dr["account_number"]);
            uc10.payment_id = Convert.ToString(dr["ampent_id"]);
            uc10.img_file = Convert.ToString(dr["img_file"]);
            uc10.img_file = Convert.ToString(dr["img_file"]);
            uc10.created_on = Convert.ToString(dr["arcchant"]);
            uc10.created_on = Convert.ToDateTime(dr["updated_on"]);
            uc.Add(uc10);
        }
    }
    sqlconn.Close();
    return View(uc);
}
else
{
    return RedirectToAction("LoginOwner", "Login");
}
```

Figure 5. 58 Implementation of show payment method function

For the code below, it is used to edit the account number and qr code of the transaction destination. Used when there is a change from the owner.

```
Interconstruction of the content of
```

Figure 5. 59 Implementation of update new payment function

5.2.11 Categories Page

The menu category is an element that is quite important for dividing the types of food and drinks. To create the page, as usual, start by pulling data through the controller using the Connection string and select query to display the data. Then for the Razor Page (cshtml) you only need to display data using a foreach loop and the Datatable plugin.

Figure 5. 60 Implementation of show categories function

The code below is useful for adding a list of categories that will be displayed on the page and on the Customer page. By using Insert queries.

Figure 5. 61 Implementation of input new categories function

As for this one code, it is used to edit the category name or image of the category using an update query.

```
[InttpPost]
Interval Technology | Technology
```

Figure 5. 62 Implementation of edit categories function

5.2.12 Menulist Page

The menu list is an element that is important enough to display what menu is sold at the restaurant. To create the page, as usual, start by pulling data through the controller using the Connection string and select query to display the data. Then for the Razor Page (cshtml) you only need to display data using a foreach loop and the Datatable plugin.

Figure 5. 63 Implementation of show menulist function

The code below is useful for adding a Menu list that will be displayed on that page and on the Customer page. By using Insert queries.

Figure 5. 64 Implementation of add new menu function

As for this one code, it is used to edit stock and prices using an update query.

Figure 5. 65 Implementation of edit stock function

```
IHttpOst]
orderoncs
public ActionResult editprice(FormCollection form)
{
    if (Session["Username"] != null)
    {
        List<OwnerModel> jc = new List<OwnerModel>();
        var connectionString = ConfigurationManager.ConnectionStrings["Finpro"].ConnectionString;
        SqlConnection myConnection = new SqlConnection();
        myConnection.ConnectionString = connectionString;
        myConnection.ConnectionString = connectionString;
        myConnection.ConnectionString:
        string itemid = form["itemid"];
        string price = form["price"];

        SqlConnection sqlconn = new SqlConnection(connectionString);
        string query = "update Items set price = @price, updated_on = CURRENT_TIMESTAMP where item_id = '" + itemid + "'";
        SqlCommand sqlcommm = new SqlCommand(query, sqlconn);
        sqlconn.Open();
        {
            sqlcommm.Parameters.AddwithValue("@price", price);
            sqlcommm.ExecuteNonQuery();
            sqlcomm.ExecuteNonQuery();
            sqlcomm.ExecuteNonQuery();
            return Redirect("Menulist");
        }
    else
        {
            return RedirectToAction("LoginOwner", "Login");
        }
}
```

Figure 5. 66 Implementation of edit price function

Below is bubble sort which is one of the features that uses the sorting algorithm on this menu list page.

Figure 5. 67 Implementation of select dropdown value

Figure 5. 68 Implementation of bubble sort method

5.2.13 Reports Page

For this page, before entering the Controller, a calculation is needed to calculate the income per day and per month. As the example below is a view that has just been created so that it can display calculation results using the count query.

| | date | net_income |
|---|------------|------------|
| 1 | 2023-03-13 | 24000 |
| 2 | 2023-03-14 | 113000 |
| 3 | 2023-03-15 | 45000 |
| 4 | 2023-03-16 | 77000 |
| 5 | 2023-03-29 | 16000 |
| 6 | 2023-04-03 | 24000 |

Figure 5. 69 List of income data in database

After completing calculating income per month and per day, continue to create functions in the controller. Using the previous method that has also been used frequently.

```
string Maincom = ConfigurationManager.ConnectionStrings["simpro"].ConnectionStrings
sqlcomerctionStrings["simpro"].ConnectionStrings
sqlcomerctionStrings["simpro"].ConnectionStrings
sqlcomerctionStrings sqlcomerctionStrings["simpro"].ConnectionStrings
sqlcomerctionStrings["simpro"].String sqlcomercionStrings["simpro"].String sqlcomercionStrings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["simpro"].Strings["si
```

Figure 5. 70 Implementation of report page function

Continue to create views, here the display method is the same using the foreach and datatable plugins. The only difference is between the plugins installed on other pages, on this report page there is a calendar range filter connected to the datatable plugin as shown below.

```
$cscript>
$fdocument).ready(function () {
    $\f.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\tilde{n.\t
```

Figure 5. 71 Implementation of date range inside datatable plugin

5.2.14 Chat Pages

Enter the chat page. To create this page, the first step is to install the SignalR library on asp.net mvc. Install-Package Microsoft.AspNet.SignalR. Type the command in the NuGet Package manager console. Then the library will be automatically installed.

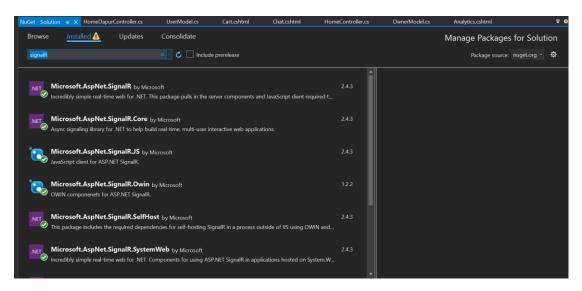


Figure 5. 72 List of library for making chat feature

After finished the installation of the library, In the SignalR Chat project folder, create a Hubs folder. A *hub* is a class that serves as a high-level pipeline that handles client-server communication. The ChatHub class inherits from the SignalR Hub class. The Hub class manages connections, groups, and messaging.

The SendMessage method can be called by a connected client to send a message to all clients. JavaScript client code that calls the method is shown later in the tutorial. SignalR code is asynchronous to provide maximum scalability. In the Hubs folder, create the ChatHub class with the following code:

```
public class ChatHub: Hub

{
    private Final_ProjectEntitiesChat db = new Final_ProjectEntitiesChat();
    Orderences
    public void Send(string name, string message, string receiver)
    {
        Clients.All.addNewMessageToPage(name, message, receiver);
        var Date = DateTime.Now.ToString("yyyy-NM-dd HH:mm:ss");
        db.Database.ExecuteSqlCommand("insert into Online_Chat (Message, Sender, Receiver, Created_Date) values ("" + message + "', "" + name + "', "" + receiver + "', "" + Date + "')");
        db.SaveChanges();
    }
}
```

Figure 5. 73 Implementation of ChatHub function

After that, create a new class and rename it to Startup.cs. Then follow the code like this:

Figure 5. 74 Implementation of startup function

5.2.14.1 Chat Customer Service

After finishing preparing everything needed for the signal Rlibrary, continue to enter the Controller. Here the chat function uses the entity framework method for configuration to the database. Then declare the necessary tables to display data such as Customer names and Kitchen Names.

Figure 5. 75 Implementation of chat customer service function

Figure 5. 76 Implementation of chatdata customer service function

In Views, we first create a view for the chat, along with the id and name which will later be passed to ChatHub.

Figure 5. 77 Implementation of show chat in views

In the script section that must be added Chathub, which we have made a class from the start.

```
<script src="https://code.jquery.com/jquery-3.6.0.min.js"></script>
<script src="~/Scripts/jquery.signalR-2.4.3.min.js"></script>
<script src="~/signalr/hubs"></script></script></script>
```

Figure 5. 78 Implementation of declare the library

The code below is used to display chats that have been sent along with the time they were sent, they take the value from the ChatData function which comes from the Home controller.

Figure 5. 79 Implementation of show the chat function

Then, the script below is used to connect to ChatHub. There is a console to validate whether the connection is connected or not.

Figure 5. 80 Implementation of connect the chathub function

5.2.14.2 Chat Customers

Just like the customer service chat. Here the chat function uses the entity framework method also for configuration to the database. Then declare the necessary tables to display data data.

Figure 5. 81 Implementation of chat customer function

Figure 5. 82 Implementation of chatdata customer function

Just like chat in Customer Service. In Views, we first create a view for the chat, along with the id and name which will later be passed to ChatHub.

```
div class="row be_gradient_prisary shadow_prisary border-radius-lg pt-2 pb-2")

div class="row be_gradient_prisary shadow_prisary border-radius-lg pt-2 pb-2")

div class="row align=items-center")

div class="row align=items-center")
```

Figure 5. 83 Implementation of show chat in views

In the script section that must be added Chathub, which we have made a class from the start.

```
<script src="https://code.jquery.com/jquery-3.6.0.min.js"></script>
<script src="~/Scripts/jquery.signalR-2.4.3.min.js"></script>
<script src="~/signalr/hubs"></script></script></script src="~/signalr/hubs"></script></script></script>
```

Figure 5. 84 Implementation of declare the library

More or less, to display the chat that was just sent has the same code, so go straight to this stage. The script below is used to connect to ChatHub. The only difference between customer service and regular customers is that in the display section, type the first message to send.

Figure 5. 85 Implementation of connect the chathub function

5.2.15 Analytics Page

The Analytics page is a page that contains a chart to display the amount of sales data per month. Starting from the Controller, as usual we first get data via query, then we declare the columns of each month one by one.

Figure 5. 86 Implementation of analytic function

```
if (dr["March"] == DBNull.Value)
{
   About2023[2] = "0";
   else
{
    About2023[2] = ds.Rows[0]["March"].ToString();
}

if (dr["April"] == DBNull.Value)
{
    About2023[3] = "0";
   else
{
    About2023[3] = ds.Rows[0]["April"].ToString();
}

if (dr["May"] == DBNull.Value)
{
    About2023[4] = "0";
   else
{
    About2023[4] = ds.Rows[0]["May"].ToString();
}

if (dr["June"] == DBNull.Value)
{
    About2023[5] = "0";
   else
{
    About2023[5] = "0";
   else
{
    About2023[5] = ds.Rows[0]["June"].ToString();
}
```

Figure 5. 87 Implementation of analytic function (continue)

Continue to Views, here we first create the div according to the id of the Chart function contained in the following script section. Call the function from About2023 via Ajax. And declare the variable of that month one by one.

Figure 5. 88 Implementation of declare id of chart in views

```
decroit sec="/scripts/jouery=3.4.1.js"></script>
decript sec="/scripts/jouery=3.4.1.js"></script>
decript sec="/scripts/jouery=3.4.1.js"></script>
decript sec="/scripts/jouery=3.4.1.js"></script>
decript sec="/scripts/jouery=3.4.1.js"></script>
decript sec="Intes://code.highcharts.com/modules/sexporting_is"></script>
decript sec="Intes://code.highcharts.com/modules/sexporting_is"></script>
decript sec="Intes://code.highcharts.com/modules/sexporting_is"></script>
decript sec="Intes://code.highcharts.com/modules/secessibility.js"></script>
decript sec="Intes://dod.highcharts.com/modules/secessibility.js"></script>
decript sec="Intes://dod.highcharts.com/modules/secessibility.js"></script>
decript sec="Intes://dod.highcharts.com/modules/secessibility.js"></script>
decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/decripts/
```

Figure 5. 89 Implementation of declare chart.js in views

Figure 5. 90 Implementation of declare chart.js in views (continue)

CHAPTER VI

SYSTEM TESTING

6.1 Testing Environment

The testing environment

Hardware:

- Lenovo Ideapad Laptop
- Windows 11

Software:

- Visual studio 2019
- Google chrome

Testing Scenario:

6.1.1 Login & Register

Table 6. 1 Testing scenario of Login & Register

| No | Scenario | Expected Result | Result |
|----|--|--|-------------------------------------|
| 1 | Customers, Customer Service, And Owner can Login | Load the page and directly bring to the each their main page | As expected (shows in Figure 5.1.1) |
| 2 | Customers, Customer Service, And Owner input wrong Id & pass | Page, username, and password to reset. so the user must retype | As expected |

| 3 | Register Customers | Can register their account. And the data will saved to databases | |
|---|--------------------|--|--|

6.1.2 Forgot Password

Table 6. 2 Testing scenario of Forgot Password

| No | Scenario | Expected Result | Result |
|----|-------------------------|------------------------|---------------|
| 1 | Display forgot | Customers can see the | As expected |
| | password input | textbox email and | (shows in |
| | r was week and and | input their email | Figure 5.1.2) |
| 2 | Customer can request | Load the page and the | As expected |
| | the reset password | verification of reset | |
| | | password email will | |
| | | be sended into their | |
| | | email | |
| 3 | Customer click the link | Directly move to reset | As Expected |
| | of reset password | password page | |
| | | | |
| 4 | Customer input new | Data inside database | As Expected |
| | password and confirm | will be updated and | |
| | password | directly move to the | |
| | | login page | |
| | | | |

| 5 | Customer input the | Notification of wrong | |
|---|----------------------|-----------------------|--|
| | confirm password not | input password is | |
| | same with the new | appear and user need | |
| | password | to retype the confirm | |
| | | password same as new | |
| | | password | |

6.1.3 Menu Page & Category List

Table 6. 3 Testing scenario of Menu Page & Category List

| No | Scenario | Expected Result | Result |
|----|-----------------------|--|---------------|
| 1 | Display special menu | Customers can see the | As expected |
| | | special menu in this | (shows in |
| | | page | Figure 5.1.2) |
| 2 | Display Category List | Customers can see the category of each menu and can click the button of category to directly bring to Menu list page | As expected |

6.1.4 Menu List

Table 6. 4 Testing scenario of Menu List

| No | Scenario | Expected Result | Result |
|----|----------------------|-----------------------|-------------|
| 1 | Display Menu of each | Customers can see the | As expected |
| | category which | menu in this page | (shows in |
| | customers choose | | Figure |
| | | | 5.1.3) |

| 2 | Add to cart | Customers can add the | As expected |
|---|----------------------|-----------------------|-------------|
| | | menu which they | |
| | | choose to cart | |
| | | | |
| 3 | Search the menu with | Customers can search | |
| | bubble sort feature | which menu they want | |
| | | | |
| | | | |

6.1.5 Cart Page

Table 6. 5 Testing scenario of Cart Page

| No | Scenario | Expected Result | Result |
|----|-----------------------|--------------------------|---------------|
| 1 | Display the menu | Customers can see | As expected |
| | which already choosen | what are the menu has | (shows in |
| | by customers | been chosen if click | Figure 5.1.4) |
| | | the pay it will directly | |
| | | open the modal to fill | |
| | | the information about | |
| | | payment method and | |
| | | table number and then | |
| | | directly send to | |
| | | payment page | |
| | | | |
| 2 | Edit quantity | Customers can edit | As expected |
| | | quantity minimum 1 | |
| | | dan maximum is | |
| | | based on total in stock | |
| | | | |

| 3 | Product Empty | Load page cart empty | |
|---|---------------|----------------------|--|
| | | and button to Menu | |
| | | Page | |
| | | | |
| | | | |

6.1.6 Account Page

Table 6. 6 Testing scenario of Account Page

| No | Scenario | Expected Result | Result |
|----|-------------------------|-----------------------|---------------|
| 1 | Display the information | Customers can see | As expected |
| | about Customers | their own information | (shows in |
| | account | | Figure 5.1.5) |

6.1.7 History Order Pages

Table 6. 7 Testing scenario of History Order Pages

| No | Scenario | Expected Result | Result |
|----|--------------------------|--------------------------|---------------|
| 1 | Display the order who | Customer service and | As expected |
| | has status been | owner can see the | (shows in |
| | delivered | delivered order and if | Figure 5.1.6) |
| | | click the details button | |
| | | it will directly send to | |
| | | details menu | |
| | | | |
| 2 | Search the menu with | Customer service and | As expected |
| | datatable search feature | Owner can search | |
| | | which menu they want | |
| | | | |

6.1.8 Current Order Pages

Table 6. 8 Testing scenario of Current Order Pages

| No | Scenario | Expected Result | Result |
|----|-----------------------------|--------------------------|------------------|
| 1 | Display the order who | Customer service and | As expected |
| | has been ordered this | owner can see the new | (shows in |
| | day | order this day. For | Figure 5.1.7.1) |
| | | customer they can see | |
| | | what they order in that | |
| | | time and if click the | |
| | | details button it will | |
| | | directly send to details | |
| | | menu | |
| 2 | Display the detail order of | Customer service and | As expected |
| | each customer | owner can see the | (shows in Figure |
| | | detail order of each | 5.1.7.2) |
| | | customer. For | |
| | | customer they can see | |
| | | detail of their order | |
| | | item and show the | |
| | | feature of estimation | |
| | | time | |
| 3 | Search the menu with | Customer service and | As expected |
| | datatable search feature | Owner can search | |
| | | which menu they want | |
| | | | |

6.1.9 Payment

Table 6. 9 Testing Scenario of Payment

| No | Scenario | Expected Result | Result |
|----|----------------------|-------------------------|---------------|
| 1 | Displays the payment | Customer dan see the | As expected |
| | destination account | account number or qr | (shows in |
| | | code, then directly can | Figure 5.1.8) |
| | | do the payment | |
| | | | |

| 2 | Upload the approval | Customer can upload | As expected |
|---|---------------------|-----------------------|-------------|
| | photo of payment | the approval photo of | |
| | | their payment to | |
| | | Owner | |
| 3 | Cancel Order | Customer can cancel | |
| | | their order and then | |
| | | the stock will reset | |
| | | | |

6.1.10 Payment Pages

Table 6. 10 Testing scenario of Payment Pages

| No | Scenario | Expected Result | Result |
|----|----------------------|----------------------|---------------|
| 1 | Displays the payment | Owner can see their | As expected |
| | destination of owner | payment qr code and | (shows in |
| | account | account number | Figure 5.1.9) |
| | | | |
| 2 | Update payment | Owner can updated | As expected |
| | method | their payment method | |
| | | | |
| | | | |

6.1.11 Categories Page

Table 6. 11 Testing scenario of Categories Page

| No | Scenario | Expected Result | Result |
|----|----------------------|--|-----------------------|
| 1 | Display all category | Owner can see their category listed in the | As expected (shows in |
| | listed | restaurant | Figure 5.1.10) |
| 2 | Add new category | Owner can add new category listed | As expected |

| 3 | Edit category | Owner can edit their | |
|---|-----------------|------------------------|--|
| | | category listed | |
| | | | |
| 4 | Delete category | Owner can delete their | |
| | | category listed | |
| | | | |

6.1.12 Menulist Page

Table 6. 12 Testing scenario of Menulist Page

| No | Scenario | Expected Result | Result |
|----|-------------------------|--|----------------|
| 1 | Display all Menu listed | Owner can see their | As expected |
| | | Menu listed in the | (shows in |
| | | restaurant | Figure 5.1.11) |
| 2 | Add new Menu | Owner can add new menu listed | As expected |
| | | | |
| 3 | Edit price and stock | The owner can update the price and stock of each menu listed | |
| 4 | Delete menu | Owner can delete their menu listed | |

6.1.13 Reports Page

Table 6. 13 Testing scenario of Reports Page

| No | Scenario | Expected Result | Result |
|----|----------------------|---------------------|-------------|
| 1 | Display total income | Owner can see their | As expected |
| | daily and per month | income nett per day | (shows in |

| | | and per month | Figure 5.1.12) |
|---|--------------------------|-----------------------|----------------|
| 2 | Search the income with | Owner can search | As expected |
| | datatable search feature | which value they want | |
| | | To search | |
| | | | |
| 3 | Search income by date | Owner can search | |
| | range | which day they want | |
| | | to search by date | |
| | | range feature | |
| | | | |

6.1.14 Chat Pages

Table 6. 14 Testing scenario of Chat Pages

| No | Scenario | Expected Result | Result |
|----|------------------|------------------------|----------------|
| 1 | Display the chat | Customer service and | As expected |
| | | customer can see their | (shows in |
| | | message | Figure 5.1.13) |
| | | | |
| 2 | Sending the chat | Customer can send | As expected |
| | | their message to | |
| | | customer service. And | |
| | | customer service can | |
| | | send their message to | |
| | | customer | |
| | | | |

6.1.15 Analytics Page

Table 6. 15 Testing scenario of Analytics Page

|--|

| 1 | Display the total order | Owner can see the | As expected |
|---|-------------------------|-------------------------|----------------|
| | | total orders per month | (shows in |
| | | displayed on the chart | Figure 5.1.14) |
| | | by year | |
| | | | |
| 2 | Download the chart | Owner can download | As expected |
| | | the chart data with pdf | |
| | | format, jpg format, | |
| | | and many more | |
| | | format | |

6.2 Testing Summary

The conclusion is that this application has been tested, and the results are what is expected, such as the user can already order the food and beverage, the owner will confirm the order, The customer service updated the status. And customer can see the feature using several algorithm in the website.

CHAPTER VII

CONCLUSION AND FUTURE WORKS

7.1 Conclusion

The project development has reached its completion in this chapter. In conclusion, the applications submitted generally meet the requirements. Here are the important features, estimating the time needed to make each food menu, bubble sorting, and chat function to allow customers and customer service to communicate, greedy algorithm theory. The linear equation used to predict this time based on customer trust can help customers understand when food menus will be provided. Then chat option between client and kitchen or customer service. Customers will find it easier to sort food, thanks to bubble sort..

7.2 Future Works

The application can be accessed on a cellphone, but some display issues remain. In particular, owners and customer service must access the website using a laptop or PC because there is a lot of data. Future applications could take advantage of AI or machine intelligence and incorporate Shopee pay APIs or those from other funds or e-wallets to facilitate customer payments. Then it is simpler for the user to learn the status order status if an automatic status system is used, such as automatic status updates once the status has been displayed.